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This publication provides guidance to prospects, applicants, students, faculty and staff.

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# **Publication Information**

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# **University Regulations and Resources (School of Continuing Studies)**

2024-2025

1 General Policies and Information, page 1	1	General	Policies	and 3	Information.	page	1
--------------------------------------------	---	---------	----------	-------	--------------	------	---

- 1.1 Authorization, Acknowledgement, and Consent, page 11
- 1.2 Student Rights and Responsibilities, page 11
- 1.3 Language Policy, page 11
- 1.4 Academic Integrity, page 11
- 1.5 University Student Assessment Policy, page 12
- 1.6 Policy Concerning Access to Records, page 12
- 1.7 Undergraduate Leave of Absence Policy, page 13
- 1.8 Information Technology (IT) Policies and Regulations, page 14
  - 1.8.1 Responsible Use of McGill Information Technology Resources, page 14
  - 1.8.2 Report Security Incidents, page 14
  - 1.8.3 Use of Cloud Services, page 15
  - 1.8.4 Two-Factor Authentication (2FA), page 15
  - 1.8.5 Email Communication, page 15
  - 1.8.6 Secure your Journey, page 15
- 1.9 Student Health & Insurance, page 15
  - 1.9.1 Health Insurance International Students, page 15
  - 1.9.2 Health Insurance Canadian Citizens and Permanent Residents, page 16
  - 1.9.3 Special Medical Needs, page 16
  - 1.9.4 Academic Accommodation of Pregnant Students and Students Caring for Dependants, page 16
- 1.10 Non-Smoking Policy, page 17
- 1.11 Policy Concerning Cannabis, page 17
- 2 Personal Information, page 17
  - 2.1 Updating Personal Information, page 17
  - 2.2 Online (Distance) Programs, page 17
  - 2.3 Submitting Legal Documents, page 19
    - 2.3.1 Why Does McGill Collect Legal Documents from You?, page 19
    - 2.3.2 What Documents Does McGill Need from You?, page 19
      - 2.3.2.1 Fee Exemptions, page 20
    - 2.3.3 Has McGill Received Your Documents?, page 21
      - 2.3.3.1 Quebec/Canadian/International Fees and Immigration Status, page 21
      - 2.3.3.2 Permanent Code, page 21
    - 2.3.4 What Are the Consequences of Not Providing Your Documents?, page 21
    - 2.3.5 Where and How Do I Send My Documents?, page 21
      - 2.3.5.1 For the School of Continuing Studies, page 21
  - 2.4 Identification (ID) Cards, page 22
    - $2.4.1 \qquad ID \ Card \ Schedule \ for \ the \ Downtown \ Campus, \ page \ 22$
    - 2.4.2 ID Card Schedule for the Macdonald Campus, page 22
  - 2.5 Legal Name and Legal Sex Designation, page 22
    - 2.5.1 Legal Name, page 22

- 2.5.2 Legal Sex Designation, page 23
- 2.5.3 Preferred First Name, page 23
- 2.5.4 Verification of Name, page 24
- 3 Registration for Continuing Studies Students, page 24
  - 3.1 How to Register Using Minerva, page 24
    - 3.1.1 Who Can Use Minerva?, page 25
    - 3.1.2 Registration for Full-Time McGill Degree Students Taking Continuing Studies Courses, page 25
  - 3.2 Other Ways to Register, page 25
    - 3.2.1 In-Person Registration, page 25
    - 3.2.2 Registration for Seminars and Workshops, page 26
    - 3.2.3 Registration by Proxy, page 26
  - 3.3 Course Information and Regulations, page 26
    - 3.3.1 Classes with Limited Enrolment, page 26
    - 3.3.2 Course Withdrawals and Refunds, page 26
      - 3.3.2.1 How to Change (Add/Drop/Withdraw) a Course, page 27
      - 3.3.2.2 Minerva Registration Schedule 2024–2025, page 27
      - 3.3.2.3 Effective Date for Refunds, page 27
    - 3.3.3 Auditing of Courses, page 27
  - 3.4 Class Schedule, page 28
  - 3.5 Late Registration, page 28
  - 3.6 Registration in Courses Administered by Other Faculties, page 28
  - 3.7 Quebec Inter-University Transfer Agreement, page 28
    - 3.7.1 Quebec Inter-University Transfer Agreement: McGill Students, page 28
    - 3.7.2 Quebec Inter-University Transfer Agreement: Visiting IUT Students, page 29
- Fees for Continuing Studies Students, page 30
  - 4.1 Access to Fee Information, page 30
  - 4.2 Billings and Due Dates for Continuing Studies Students, page 30
    - 4.2.1 Payment Procedures, page 30
  - 4.3 Tuition Fees, page 30
    - 4.3.1 Quebec Students and Non-Quebec (Canadian or Permanent Resident) Students, page 30
    - 4.3.2 International Students, page 31
    - 4.3.3 Tuition Fees for Continuing Studies: Fees for Non-Credit Courses, page 31
    - 4.3.4 Tuition Fees for Continuing Studies: Senior Citizens, page 31
    - 4.3.5 Tuition Assistance for McGill Staff, page 31
    - 4.3.6 Staff Dependent Waivers, page 31
  - 4.4 Compulsory Fees for Continuing Studies Students, page 31
    - 4.4.1 Administrative Charges, page 32
  - 4.5 Other Fees for Continuing Studies Students, page 32
  - 4.6 Other Policies Related to Fees, page 33

- 4.6.1.1 Information for Registered Students, page 34
- 4.6.1.2 Information for Students Who Are No Longer Registered, page 34
- 4.6.1.3 Cancelling Registration for Non-Payment of Previous Terms, page 34
- 4.6.2 Acceptance of Fees vs. Academic Standing, page 34
- 4.6.3 Deferred Admission, Degree Transfers, Break in Enrolment, page 34
- 4.6.4 Deferred Fee Payment for Continuing Studies Students, page 34
- 4.6.5 Fees for Students in Two Programs, page 35
- 4.6.6 Other Policies Related to Fees: Quebec Inter-University Transfer Agreements, page 35
- 4.7 Loans and Bursaries for Continuing Studies Students, page 35
- 4.8 Corporate Tax Benefits for Continuing Studies Students, page 35
- 4.9 Tax Slips for Continuing Studies Students, page 35
- 5 Student Records, page 35
  - 5.1 Academic Standing, page 36
    - 5.1.1 Academic Standing: Desautels Faculty of Management, page 36
    - 5.1.2 Academic Standing: Faculty of Agricultural and Environmental Sciences, page 36
    - 5.1.3 Academic Standing: Faculties of Arts and Science (including B.A. & Sc.), page 36
      - 5.1.3.1 Satisfactory/Interim Satisfactory Standing: Faculties of Arts and Science (including B.A. & Sc.), page 36
      - 5.1.3.2 Probationary/Interim Probationary Standing: Faculties of Arts and Science (including B.A. & Sc.), page 36
      - 5.1.3.3 Unsatisfactory Readmitted Standing: Faculties of Arts and Science (including B.A. & Sc.), page 37
      - 5.1.3.4 Unsatisfactory/Interim Unsatisfactory Standing: Faculties of Arts and Science (including B.A. & Sc.), page 37
      - 5.1.3.5 Incomplete Standings: Faculties of Arts and Science (including B.A. & Sc.), page 37
    - 5.1.4 Academic Standing: Faculty of Education, page 38
    - 5.1.5 Academic Standing: Faculty of Engineering, page 38
      - 5.1.5.1 Satisfactory Standing: Faculty of Engineering, page 38
      - 5.1.5.2 Probationary Standing: Faculty of Engineering, page 38
      - 5.1.5.3 Unsatisfactory Standing: Faculty of Engineering, page 39
    - 5.1.6 Academic Standing: Faculty of Law, page 39
    - 5.1.7 Academic Standing: School of Continuing Studies, page 39
    - 5.1.8 Academic Standing: Schulich School of Music, page 39
  - 5.2 Credit System, page 39
    - 5.2.1 Continuing Education Units (CE units), page 40
  - 5.3 Grading and Grade Point Averages (GPA) for Continuing Studies, page 40
    - 5.3.1 Other Grades for Continuing Studies, page 41
  - 5.4 Transcript of Academic Record, page 42
    - 5.4.1 Transcript of Academic Record: General Information, page 42
    - 5.4.2 Unofficial Transcripts, page 42

- 5.6 Incomplete Courses for Continuing Studies, page 43
- 5.7 Non-Evaluated Work for Continuing Studies Students, page 44
- 5.8 Changes to Student Records after Normal Deadlines, page 44
  - 5.8.1 Student Record Changes, page 44
  - 5.8.2 Registrar Deadlines, page 44
  - 5.8.3 Before Registrar Deadlines, page 44
  - 5.8.4 After Registrar Deadlines, page 44
  - 5.8.5 Fee Assessment Consequences, page 44
  - 5.8.6 Student's Citizenship and/or Immigration or Fee Exemption Status, page 44
- 5.9 Letters of Attestation for Continuing Studies Students, page 45
- 6 Examinations: General Information, page 45
  - 6.1 Credit by Examination, page 45
  - 6.2 Final Examinations, page 45
    - 6.2.1 University Regulations Concerning Final Examinations for Continuing Studies Students, page 45
    - 6.2.2 Deferred Examinations for Continuing Studies Students, page 46
    - 6.2.3 Examination Conflicts for Continuing Studies Students, page 47
    - 6.2.4 Supplemental Examinations, page 47
    - 6.2.5 Reassessment and Reread Policy for School of Continuing Studies Students, page 48
      - 6.2.5.1 Reassessment of an Assignment or a Mid-Term by the Instructor, page 48
      - 6.2.5.2 Reread of an Assignment or a Mid-Term Exam by a Third Party, page 48
      - 6.2.5.3 Reread of a Final Exam by a Third Party, page 49
      - 6.2.5.4 Mark Verification, page 49
  - 6.3 Examinations: External Exam Proctors, page 49
    - 6.3.1 Contact Information, page 49
- 7 Graduation, page 49
  - 7.1 Apply to Graduate, page 50
    - 7.1.1 Deadlines, page 50
  - 7.2 Graduation Approval Query, page 51
  - 7.3 Graduation Honours, page 51
    - 7.3.1 Graduation Honours: Dean's Honour List, page 51
    - 7.3.2 Graduation Honours: Distinction, page 51
  - 7.4 Awards for Continuing Studies Students, page 52
  - 7.5 Replacing a Diploma, page 53
    - 7.5.1 Required Documents, page 53
    - 7.5.2 Submitting Your Request, page 53
    - 7.5.3 Certified Copies, page 53
  - 7.6 Language Requirements for Professions, page 53
  - 7.7 Aegrotat Standing and Degree at McGill University, page 54
- Advising and the University Mission, page 54
  - 8.1 The Role of the Student in Advising, page 54

- 8.2 Contact Information for Continuing Studies Advising, page 54
- 9 Service Point, page 55
  - 9.1 Location, page 55
- 10 Student Services, page 55
  - 10.1 Office of the Executiv

# 1 General Policies and Information

You must inform yourself of University rules and regulations and keep abreast of any changes that may occur. The *General Policies and Information* section of this document contains important details needed by you during your studies at McGill and should be periodically consulted, along with other sections and related publications.

## 1.1 Authorization, Acknowledgement, and Consent

When applying for admission to the University, you are bound by and agree to observe all statutes, rules, regulations, and policies at McGill University and the faculty or faculties to which you may be accepted and registered in, including policies contained in the University calendars and related fee documents. Your obligation as a student begins with your registration and ends in accordance with the University's statutes, rules, regulations, and policies.

You should verify all information or statements provided with your application. Incorrect or false information may jeopardize your admission. The University reserves the right to revoke an admission that is granted based on incorrect or false information in an application or supporting documents.

## 1.2 Student Rights and Responsibilities

Student Rights and Responsibilities is produced jointly by the Office of the Dean of Students and the Secretariat. It contains regulations and policies governing your rights and responsibilities as a student at McGill, and is available at mcgill.ca/students/srr.

Further details regarding your rights and responsibilities are also available at mcgill.ca/secretariat/policies-and-regulations.

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plagiarism and cheating. The possession or use of unauthorized materials in any test or examination constitutes cheating. You can find the *Code* at mcgill.ca/students/srr/publications.

Responses on multiple-choice exams are normally checked by the Exam Security Computer Monitoring program. The program detects pairs of students with unusually similar answer patterns on multiple-choice exams. Data generated by this program can be used as admissible evidence in an investigation of cheating under Article 17 of the *Code of Student Conduct and Disciplinary Procedures*.

The Office of the Dean of Students administers the academic integrity process as described in the Student Rights and Responsibilities.



**Note:** All newly-admitted undergraduate and graduate students must complete a **mandatory online academic integrity tutorial** in their first semester, accessed through *Minerva* > *Student Menu* > *Academic Integrity Tutorial* or a registration "hold" will be placed on their record. Prior to Fall 2018, undergraduate students completed the tutorial in myCourses via the course AAAA 100, but as of Fall 2018 the tutorial must be completed in Minerva. For more information, see *mcgill.ca/students/srr/honest/students/test*.

## 1.5 University Student Assessment Policy

The *University Student Assessment Policy* includes all disparate policies with regard to all types of student assessments. This policy is meant to protect students from excessive workloads, and to ensure that all students are treated equally.

This policy applies to undergraduate and graduate courses offered by the University that are evaluated by any form of assessment. Except where otherwise indicated, this policy applies to all faculties, including those which administer their own examinations.

You can consult the policy on the Secretariat website.

# 1.6 Policy Concerning Access to Records

The University sends statements of account and all other correspondence directly to students. You retain full control over who has access to your records or accounts; however, officers and members of the University staff also have access to relevant parts of your records for recognized and legitimate use. The University does not send progress reports or any other information to your parents and/or sponsors unless you specifically request it in writing.

Personal information is protected in the Province of Quebec by the Act Respecting Access to Documents Held by Public Bodies and the Protection of Personal Information (the "Access Act"). The Access Act provides that McGill University can only release personal information contained in your file with your authorization or if specifically authorized by law.

For the purpose of consent and acknowledgement at the time of application, personal information includes, but is not limited to: name, address, telephone number, email address, date of birth, citizenship, McGill ID, program, student status, and academic record information.

Registered students may oppose the release of certain personal information by completing an Opposition Form.

After having reviewed the information relating to access to personal information at the time of application, you will be asked to agree that the University may collect, use, disclose, or otherwise manage your personal information as described below, as necessary and as the case may be.

At the time of application, you will be asked to **consent to the release of personal information** contained in your admissions or student records file to the following persons or bodies, as necessary to each body, in the exercise of their mission:

student associations recognized by McGill University for the cate

In addition to the above, **if you are a candidate for admission to the Faculty of Law, you will be asked to consent to** the release of personal information to the Committee for Law Admissions Statistics Services and Innovations (CLASSI) and the Native Law Centre Summer Program at the Native Law Centre, University of Saskatchewan.

In addition to the above, **if you are a candidate for admission to the Faculty of Medicine and Health Sciences or to the Faculty of Dental Medicine and Oral Health Sciences in undergraduate, graduate, or postgraduate studies, you will be asked to consent to the release of personal information to other schools of medicine**; to Employment and Social Development Canada; to the Ministère du Travail, de L'Emploi et de la Solidarité sociale of Quebec; to a McGill professor, researcher or graduate student, strictly for research or teaching purposes; and to a University teaching/affiliated hospital or health centre to which you apply/or join for residency or rotations.

In addition to the above, **if you are a candidate for admission to the Schulich School of Music, you will be asked to consent to** the use of your name and images in public recognition of academic achievement and in the advertising and audio and video recording of student ensemble concerts for distribution using different media and formats.

At the time of application, you will be asked to authorize the University to:

- · collect and maintain your personal information for the purpose of administering your University admissions and student record files;
- obtain copies of your transcripts from the *Ministère de l'Éducation et de l'Enseignement supérieur*; the Ontario Universities' Application Centre; and/or the British Columbia Ministry of Education;
- make inquiries to and obtain personal information from the *Ministère de l'Immigration*, de la Francisation et de l'Intégration; Immigration, Refugees and Citizenship Canada; and/or the Régie de l'assurance maladie du Québec to verify the validity of your immigration or health insurance status;
- validate with the Ministère de l'Éducation et de l'Enseignement supérieur information regarding your citizenship and previous institution attended, if
  necessary and as required in order to manage the admissions process and to determine your tuition fees;
- verify any information or statement provided as part of your application; and
- contact you through the McGill Alumni Association and University offices that maintain contact with McGill students, alumni, and friends for the
  purpose of providing University updates and opportunities for direct support to the University, including fundraising and making available special offers
  such groups may benefit from.

At the time of application, you will be asked to acknowledge that:

- an admission granted based on incomplete, incorrect, or false information contained in your application or supporting documents may be revoked at the sole discretion of the University. The University reserves the right to revoke admission at any time; and
- if admitted to McGill University, you will be bound by the statutes, rules, regulations, and policies in place from time to time at McGill University and at the faculty or faculties in which you will be registered, including those policies contained in the University calendars and related fee documents. You will undertake to observe all such statutes, rules, regulations, and policies. Your obligations would commence with your registration and terminate in accordance with the University's statutes, regulations, and policies.

## 1.7 Undergraduate Leave of Absence Policy

A leave of absence may be granted to undergraduate students for reasons related to:

- · maternity or parenting
- personal or family health

- Students who are eligible for scholarship renewal will not have scholarship monies transferred to their account while they are on leave of absence but will maintain eligibility for renewal upon registration in subsequent terms.
- Terms and conditions vary among loan and bursary providers; student consultation with an advisor in Scholarships and Student Aid is recommended.
- Professional programs may impose constraints on the application of the undergraduate leave of absence policy due to accreditation requirements or placement limitations.
- International students are advised to contact International Student Services (ISS) regarding individual circumstances.



Note: The Leave of Absence Policy is applicable only to currently registered students who have not withdrawn from all their courses. If a student is considering a University Withdrawal due to personal or family health, they should consult their faculty's Student Affairs officer about the possibility of taking a leave of absence.



Note: When on a leave of absence, if you wish to be covered by the undergraduate supplemental health insurance and/or international health insurance, you must contact your respective campus-wide student association (e.g., Students' Society of McGill University, Macdonald Campus Students' Society) and International Student Services to make arrangements. Note that there will be additional student society fees to be paid in order to be considered a member eligible for the insurance plans. For information about the student societies' supplemental health and dental coverage, click *here*. For information about international health insurance, click *here*.



Note: Once a leave of absence is granted, you must consult Scholarships and Student Aid in order to assess the impact of the leave on student aid (e.g., government loans and bursaries, etc.).



Note for M.D., C.M. students: Refer to the Absences & Leaves Policy of the M.D., C.M. Program.



Note for School of Continuing Studies Students: Undergraduate leaves of absence are not possible. Students enrolled in a program at the School of Continuing Studies are allowed to miss two consecutive terms during their studies, provided their legal status in Canada allows them to do so. Students who remain inactive for a year or more must reapply to the program of their choice.

If you need to take a leave of absence because of pregnancy or because you need to care for dependants, please consult section 1.9.4: Academic Accommodation of Pregnant Students and Students Caring for Dependants.

#### 1.8 Information Technology (IT) Policies and Regulations

McGill University students, faculty, staff, and other members of the McGill community benefit from a variety of Information Technology resources, which are used in accordance with University policies and directives. Visit the IT policies site for further details.

Here are some key references for students:

- section 1.8.1: Responsible Use of McGill Information Technology Resources
- section 1.8.2: Report Security Incidents
- section 1.8.3: Use of Cloud Services
- section 1.8.4: Two-Factor Authentication (2FA)
- section 1.8.5: Email Communication
- section 1.8.6: Secure your Journey

#### 1.8.1 Responsible Use of McGill Information Technology Resources

Each of us has responsibilities when using McGill's IT resources. The Policy on the Responsible Use of McGill Information Technology Resources is a code of conduct that identifies what is acceptable when working with McGill technology resources.

For more information, view the Policy on the Responsible Use of McGill Information Technology Resources, available on the Secretariat website.



Note for M.D., C.M., and D.M.D. Programs: For guidelines regarding the use of social media by M.D., C.M., and D.M.D. students, see mcgill.ca/ugme/policies-procedures/guidelines-social-media and mcgill.ca/thewelloffice.

#### 1.8.2 **Report Security Incidents**

Please inform IT Services immediately if you experience or are aware of an IT security incident!

- Contact IT through the IT Service Desk;
- Or by telephone at **514-398-3398** for immediate help;
- For additional information, please see *Reporting IT security incidents*.

If the incident involves bullying, harassment or other potential risks to the health and safety of individuals, please contact *McGill Security Services* at 514-398-3000 in the Downtown Campus or 514-398-7777 at the Macdonald Campus immediately.

#### 1.8.3 Use of Cloud Services

McGill's Cloud Directive governs your usage of cloud services—programs and apps delivered over the Internet. McGill has approved cloud apps and solutions that are available for your use while at McGill. However, you will need to choose your apps wisely as not all apps are safe, and they will not all adequately protect sensitive data (either your own or McGill's).

To learn how to safely use cloud apps and solutions, please refer to the Cloud Services Page.

#### 1.8.4 Two-Factor Authentication (2FA)

All student, faculty, and staff accounts are protected with two-factor authentication (2FA), hemph(1643:0ents) had a the factor such as the factor authentication (e.g., acknowledging a prompt or entering a code sent to your mobile device via a mobile app) when signing into many McGill systems. 2FA makes it much harder for cybercriminals to access your account and your personal information, even if they obtain your password. 2FA is required for all higher education institutions in Canada.

Find out more about 2FA at mcgill.ca/2fa.

#### 1.8.5 Email Communication

All students are assigned a McGill email address (usually in the form of *firstname.lastname@* mail.mcgill.ca) and are given a McGill email mailbox. It is your responsibility to monitor your McGill email regularly because this is the official means of communication between McGill University and its students. Ensure that you read and act upon the emails in a timely fashion.

To access your McGill email, go to the Microsoft Office website and sign in with your McGill username and password.



**Note:** Confirm your McGill email address or set your McGill password on *Minerva*, under the *Personal Menu*. You can also change or reset your McGill password by following the instructions on the *McGill Password Reset Checklist*.

If you have another email account using an external service provider (such as Gmail, Hotmail, Yahoo, etc.), please review the "Options for dealing with multiple email services" article on the IT Knowledge Base.

For more information, visit the Policy on E-mail Communication with Students, available on the Secretariat website.

#### 1.8.6 Secure your Journey

IT policies and directives identify measures required to ensure the security and integrity of data and systems you use throughout your student journey. Find out about best practices and cybersecurity steps you can take at mcgill.ca/cybersafe.

#### 1.9 Student Health & Insurance

Learn more about health insurance, your requirements as a student, and services offered for special medical needs in the following sections.

## 1.9.1 Health Insurance – International Students

International Students (Non-Canadians or Non-Permanent Residents of Canada)

By Senate regulation, all international students (full-time, part-time, half-time, es it much hand c" article on the IT Kno2F

Email: international.health@mcgill.ca
Website: mcgill.ca/internationalstudents/health



Note for School of Continuing Studies: International students who are enrolled in credit courses at School of Continuing Studies are also billed IHI and should also refer to the office of International Student Services website for information on health insurance.

#### 1.9.2 Health Insurance – Canadian Citizens and Permanent Residents

## Canadians residing in Canada

All undergraduate and graduate (classed as Canadian full-time or Additional Session, Thesis Evaluation, Non-Thesis Extension, as well as Postdoctoral candidates) students beginning in the Fall term will be automatically enrolled in the applicable Students' Society's (SSMU, MCSS, or PGSS) supplemental Health and Dental Plans. Your supplemental health plan is only valid if you have provincial healthcare or have opted-in to the International Health Insurance Plan. For details on fees, change of coverage dates, and what is covered by the plans, refer to <a href="https://www.studentcare.ca">www.studentcare.ca</a>, or contact:

Studentcare/Alliance pour la santé étudiante au Québec (ASEQ)

Telephone: 514-789-8775 or 1-866-795-4435 (Monday to Friday, 9 a.m. to 5 p.m.)

Website: www.studentcare.ca

If you are a Canadian student from **outside Quebec**, you should check with your provincial medicare office to ensure that you have valid provincial health coverage while studying at McGill.

#### Canadians who have been residing outside of Canada

If you are a Canadian student who has been living abroad, you may not be eligible for provincial health insurance coverage.

Important: If you are not eligible, in order to ensure adequate health insurance coverage you may enrol in the *group plan* offered through International Student Services for international students. Please note that this option is available only during the first month of each new semester at McGill.



Note for School of Continuing Studies: Continuing Studies students also have access to a health and dental plan offered by MACES; please refer to <a href="http://studentcare.ca/rte/en/IHaveAPlan\_MACES\_Home">http://studentcare.ca/rte/en/IHaveAPlan\_MACES\_Home</a> for eligibility and other information.



Note for Graduate and Postdoctoral Studies: Graduate students classed as Canadian full-time or Additional Session, Thesis Evaluation, Non-Thesis Extension, as well as postdoctoral candidates are automatically covered by their society's extended Health and Dental Plan (PGSS). Eligible students not charged automatically for insurance fees can choose to enrol themselves during the appropriate Change-of-Coverage period. For more information on what this plan covers, as well as enrolment, opt-out procedures, and deadlines, please refer to the latest information at studentcare.ca/rte/en/McGillUniversitygraduatestudentsPGSS\_Home. Students without valid Canadian medicare, please see section 1.9.1: Health Insurance – International Students, or the Canadians who have been residing outside of Canada section above.

## 1.9.3 Special Medical Needs

If you have special medical needs, please book an appointment with the Student Wellness Hub to discuss how to manage your health while at McGill.

If you anticipate encountering ongoing barriers in the academic or physical environment due to disability, injury, or illness, please consult with the *Student Accessibility & Achievement* to determine an appropriate individualized accommodation plan. Appropriate medical documentation may be required, and can be discussed with an Access Advisor. Academic accommodation planning and support is available to students at the Downtown Campus as well as the Macdonald Campus, and to students in Continuing Studies. Please refer to *mcgill.ca/access-achieve/*hie

## 1.10 Non-Smoking Policy

Quebec law prohibits smoking in public buildings. Smoking on University property is permitted only within outdoor designated smoking areas. Smoking is prohibited outside any designated smoking area on University property. For more information, see mcgill.ca/ehs/policies-and-safety-committees/policies/mcgill-smoking-policy and mcgill.ca/secretariat/policies-and-regulations

For the purposes of the Tobacco Control Act, "smoking" also covers the use of an electronic cigarette or of any other device of that nature; "tobacco" also includes the following accessories: cigarette tubes, rolling paper and filters, pipes, including their components, and cigarette holders. Please consult *Chapter L-6.2 - Tobacco Control Act*, for further information.

## 1.11 Policy Concerning Cannabis

McGill University has adopted a *Policy Concerning Alcohol, Cannabis and Other Drugs*. This policy applies to all McGill students, faculty, staff and visitors on the Downtown and Macdonald campuses, the Gault Nature Reserve, and spaces leased by the University. The policy only permits the consumption of cannabis for medical reasons, accompanied by a valid medical certificate, under certain conditions. However, all consumption of cannabis for recreational use is prohibited on University property.

For further details on this policy please refer to the Policy Concerning Alcohol, Cannabis and Other Drugs.

# 2 Personal Information

You must inform yourself of University rules and regulations and keep abreast of any changes that may occur. The *Personal Information* section of this publication contains important details pertaining to nominative information, legal documents, and ID cards, as well as other topics, and should be consulted periodically.

#### 2.1 Updating Personal Information

It is important to keep your McGill record up to date with your personal information, especially a mailing or billing address, as these are used by the University year-round. Upon initial registration, students are prompted to provide this information. Every six months thereafter, students are prompted to update this information as needed.

You must update your address(es) and/or telephone number(s) and emergency contact information on Minerva under the Personal Menu.

If you need to change important personal information that requires the University to verify official documents—such as a name change, gender, or a correction of your birth date—refer to the instructions at mcgill.ca/student-records/personal-information/name-gender. Macdonald Campus students can request changes in person at the Macdonald Campus Student Affairs Office, Laird Hall, Room 106.



Note for Continuing Studies: If you need to change important personal information that requires the University to verify official documents, such as a change to your name, gender, citizenship, or a correction of your birth date, you must go in person (as soon as possible) to the School of Continuing Studies Client Services Office. Such changes can only be made in person at the School of Continuing Studies, Client Services Office, 688 Sherbrooke Street West, Room 1199.



Note for Nursing: A Quebec address and telephone number are required for Nursing students on Minerva to meet OIIQ registration requirements.

```
: Graduate Certificate (Gr. Cert.) Chronic Pain Management (15 credits)
: Graduate Certificate (Gr. Cert.) Cybersecurity (15 credits)
: Graduate Certificate (Gr. Cert.) Educational Leadership 1 (15 credits)
: Graduate Certificate (Gr. Cert.) Educational Leadership 2 (15 credits)
: Graduate Certificate (Gr. Cert.) Educational Leadership 3 (15 credits)
: Graduate Certificate (Gr. Cert.) Healthcare Management (15 credits)
: Graduate Certificate (Gr. Cert.) International Leadership in Educational and Administrative Development (15 credits)
: Certificat d'études supérieures (Cert.ed.sup.) pédagogie de l'immersion française (15 crs)
: Graduate Certificate (Gr. Cert.) Teaching English as a Second Language (15 credits)
: Master of Management (M.M.) Analytics (Non-Thesis) (45 credits)
: Master of Science, Applied (M.Sc.A.) Multilingual Digital Communication -N (45 credits) **This program is currently not offered.**
```

## **Continuing Studies Programs (Under**

# **International Students**

You will be studying at McGill for less than six months (i.e., for only one academic semester) as a non-degree student (e.g., Exchange, Special, Visiting)

You may need a Visitor's Permit or Electronic Travel Authorization (eTA)

# 2.3.3 Has McGill Received Your Documents?

# 2.3.3.1 Quebec/Canadian/International Fees and Immigration Status

Once McGill has received your documents, it usually takes 5-10 business days to process them and update your status accordingly.

• Check your tuition fee and legal status on the *Minerva* 

## 2.4 Identification (ID) Cards

As a student registered at McGill, you are required to present an ID card to:

- · write examinations;
- use libraries and student services, including certain laboratories;
- · access residence buildings;
- · access meal plans; and
- access the inter-campus shuttle bus.

The Student Identification card is the property of the University, for use by the cardholder only, and is not transferable. If you withdraw from all of your courses, you must return it to Enrolment Services (or the Faculty of Agricultural and Environmental Sciences, Student Affairs Office, Macdonald Campus).

- New students must be registered for at least one course to obtain an ID card.
- You must allow for at least 24 hours after you have registered for your first course before requesting an ID card.
- If you do not register for consecutive terms, you should retain your ID card to avoid having to replace it when you re-register.
- If your card has expired, there is no charge for a replacement if you hand in the ID card.
- . If you change programs or faculties, there is no charge to issue a new card if you hand in the ID card.
- If your card has been lost, stolen, or damaged, there is a replacement fee; please see the Student Records website for an exact fee amount.
- If you need security access to labs or other facilities, please contact the Area Access Manager (AAM) of the building in which the room is located. To find out who the AAM is, consult the Find the AAM list on the Security Services website.



Note for Continuing Studies: You must allow at least one day after you have registered before applying for your ID card. An ID card will not be issued to you if you have any outstanding fees. You may obtain your ID card at the *Client Services office* of the School of Continuing Studies. If you withdraw from all of your courses, you must attach your ID card to the withdrawal form or return it to the Client Services Office of the School of Continuing Studies.

#### 2.4.1 ID Card Schedule for the Downtown Campus

The locations and opening hours of ID card centres can be found on the Student Information website at mcgill.ca/student-records/personal-information/id.

- New students can obtain their ID card 24 hours after registering for their first course. Registration dates for new students can be found here.
- Returning students must be registered for at least one course and may present themselves at an ID card centre during their operational hours at any time
  in order to obtain a replacement card. Please refer to the following site for information on the Downtown Campus ID Centre:
   mcgill.ca/student-records/personal-information/id.

#### 2.4.2 ID Card Schedule for the Macdonald Campus

New students can obtain their ID card 24 hours after registering for their first course. Registration dates for new students can be found here.

The Macdonald Campus ID Centre is in the Student Affairs Office, Laird Hall, Room 106. Information on when the ID Centre is open can be found *here*.

# 2.5 Legal Name and Legal Sex Designation

#### 2.5.1 Legal Name

Your legal name is the name that will appear on your degree, diploma, or certificate upon graduation, and on your e-bills, tax receipts, and official transcript. It is also used by the Government of Quebec to create a *Permanent Code*.

After confirming your offer of admission and registering at McGill, the name provided on your admission application is validated and, in the event of a variation, updated to match the legal name appearing on one of the following documents:

Canadian or Permanent Resident Students:

- Canadian birth certificate, copy of an act of birth, or citizenship card or certificate (Note: A Canadian passport is not acceptable)
- 2. Canadian Immigration Record of Landing (IMM 1000 or IMM 5292 or IMM 5688 and Permanent Residence card)
- 3. Marriage certificate issued outside of Quebec-translated into English or French by a sworn officer if in another language

(Note: Quebec marriage certificates are only acceptable if issued prior to 1984)

4. Certificate of Name Change or Certificate of Change of Sex Designation and Name issued by the Quebec Directeur de l'état civil or applicable force in any Canadian province

(Important: must be submitted along with a driver's license or health card indicating the name change)

#### International Students:

- 1. Canadian Immigration Study or Work Permit
- 2. Certificate of Acceptance of Quebec (CAQ)
- 3. International passport (Note: For students in non-degree programs or programs that are less than 6 months; for name changes acceptable if submitted with a Certificate of Name Change)
- **4.** International birth certificate (with an official translation in English or French)
- 5. Letter from international student's consulate or embassy in Canada
- **6.** Marriage certificate issued outside of Quebec—translated into English or French by a sworn officer if in another language (**Note**: Quebec marriage certificates are only acceptable if issued prior to 1984)
- 7. Certificate of Name Change or Certificate of Change of Sex Designation and Name issued by an official government authority outside of Canada (Important: must be submitted along with an international passport or driver's license indicating the name change)

In the case of a variation in the spelling of the name among these documents, the University will use the name on the document that appears first on the above list.

Should McGill require a copy of one of the documents listed above, both or all sides of the document must be copied and presented.

In order to update the legal name on your student record you must:

- 1. Complete a Personal Data Change Form
- Provide us with a copy of the appropriate legal document with the updated legal name (if we don't already have a copy); the list of acceptable documents is listed above
- 3. Submit the completed form and copy of the legal document by email attachment (PDF or TIFF format) to permcode@mcgill.ca

#### 2.5.2 Legal Sex Designation

To update your legal sex designation, you need to:

- 1. Complete a Personal Data Change Form
- Provide us with a copy of the appropriate legal document with the updated legal sex designation (if we don't already have a copy); the list of acceptable documents is listed in the section 2.5.1: Legal Name

#### 3.1.1 Who Can Use Minerva?

If you were registered at the School of Continuing Studies during the past year, or were recently admitted to a program, you must use Minerva to register for courses.

#### **Exceptions**

You will not be able to use Minerva to register if:

- you have outstanding fees
- · you do not have a Permanent Code
- · you have a registration hold on your record for administrative or academic reasons
- · you are registering for a Language course and your record does not indicate successful completion of the previous level
- you do not have the prerequisite for the course(s) you wish to register for

If any of these conditions apply, you should see an advisor and register in person (see section 3.2: Other Ways to Register).

## 3.1.2 Registration for Full-Time McGill Degree Students Taking Continuing Studies Courses

If you are a full-time McGill degree student, you can use Minerva to register for a Continuing Studies course. If you are currently in a McGill degree program and want to take a Continuing Studies course for credit toward your program, you must obtain authorization from your faculty.

If you are currently in a McGill degree program and want to take a non-credit Continuing Studies course for interest or personal development, you must register using Athena, the non-credit registration system. With the exception of some Professional Development courses, Summer Studies short courses, workshops, and seminars, these courses will appear on your official transcript but will not count toward the completion of your degree requirements.



Note: English and French language courses offered by the School of Continuing Studies are not available to full-time McGill degree students.

## 3.2 Other Ways to Register

## 3.2.1 In-Person Registration

If you are a new Independent (Special) Student, or if you are unable to register using Minerva for any reason, you must register in-person. Please email at *info.conted@mcgill.ca* or call Client Services for information concerning registration at: 514-398-6200.

Please consult our website for specific dates for the Fall, Winter and Spring/Summer term in-person registration.

#### What to Bring to In-Person Registration:

#### **Returning Students**

- 1. McGill ID card or proof of Student Number (i.e., unofficial transcript)
- 2. Proof of satisfactory completion of prerequisite courses

#### **Newly Admitted Students**

- 1. Your letter of admission
- 2. Proof of satisfactory completion of prerequisite courses
- 3. Your student ID card (if you were a Special Student in a previous term)
- 4. Legal documents to provExc7T17.57stratioY 1 367.303 3606.84 T17.57stratioou? g/F1 8.1 Tf1 0 0 1 67.52 257.573 T173253ly 2.57 T35.939j1 0 nm 1 367.303 34

1.	An unofficial transcript in English or French confirming degree completion and, if applicable, an "avis d'études" from the Gouvernement du Québec, Ministère de l'Immigration, de la Fr

# 3.3.2.1 How to Change (Add/Drop/Withdraw) a Course

#### 3.3.2.1.1 How to Add/Drop a Course

You can add or drop a course in one of two ways:

- online using Minerva > Registration Menu
- in person by completing a Course Change Form available at mcgill.ca/continuingstudies/current-students/registration/add-change-or-drop-course and bringing it to the Client Services Office

You can change sections, add, and drop courses only during the add/drop period. You will be charged a \$20 administrative fee for each course dropped. Refer to the *Important Dates Supplement* for specific add/drop dates. Courses dropped before and during the Late Registration and add/drop period will not show on your record.

#### 3.3.2.1.2 How to Withdraw From a Course - Grade of W

You can withdraw from a course in one of two ways:

- online using Minerva (Registration Menu)
- in person by completing a Request for Course Withdrawal Form available at mcgill.ca/continuingstudies/current-students/registration/course-withdrawal and bringing it to the Client Services Office

There are two withdrawal periods for the Fall and Winter terms; one with a refund and one without a refund.

It is very important that you take note of the deadlines for obtaining a refund. If you miss the fee refund deadline, you are responsible for all course fees. During both withdrawal periods, you may withdraw from course(s) using Minerva. You will be given a grade of W, which does not affect your CGPA. Failure to officially withdraw will result in a grade of J (incomplete/failure), which counts as 0 (zero) in GPA calculations.

Official registration and withdrawal dates are published before the start of each term. Refer to the Important Dates Supplement for specific dates.

#### 3.3.2.2 Minerva Registration Schedule 2024–2025

Registration		
	Fall	Winter
Returning students	June 5–August 28	October 3–January 6
Newly admitted students	June 12–August 28	October 10-January 6
Returning (Independent) Special Students	June 12–August 28	October 10–January 6
Late Registration and Add/Drop Period		
	Fall	Winter
All students except for those in non-credit Professional Development, Faculty Partnerships and Summer Studies courses	August 29–September 10	January 6–14

#### 3.3.2.3 Effective Date for Refunds

It is solely your responsibility to initiate a course change (i.e., add/drop/withdrawal) by submitting a form to your student affairs office. Neither notification of the course instructor nor discontinuing class attendance is sufficient.

The effective date for refunds will be the date on which the official Course Change Form was completed or the date the change was made on Minerva.

Refunds are not automatically issued as a result of course changes. You must specifically request a refund in writing; otherwise, any amount owing to you as a result of a course withdrawal or overpayment will be credited to your fee account.



**Note:** Special rules for refunds will apply for courses of 10 sessions or less or for courses of a specialized nature. For specific details, contact the academic area.

If you are a full-time McGill degree student registered in a Continuing Studies course, the Continuing Studies course change deadlines do not apply to you; see *mcgill.ca/importantdates* for deadlines that apply to your faculty.

#### **Refund Request**

To make a request for a refund, log into *Minerva* and follow the *Student Accounts* menu.

If you withdraw from your only course, your McGill ID card must also be returned since it is the property of McGill University.

#### 3.3.3 Auditing of Courses

McGill does not permit auditing of courses.

Note for Continuing Studies: You can register for a Continuing Studies course and opt to have it "non-e

limit imposed by the residency requirements of the program. Normally, you must complete a minimum residency requirement of 60 credits at McGill to qualify for a McGill degree (please check with your faculty). This privilege will be granted if there are valid academic reasons.

If you want to take advantage of this agreement, consult your Student Affairs Office for details. Note that this agreement is subject to the following conditions:

- The Quebec universities concerned may, at their discretion, refuse the registration of a student for any of their courses.
- You must complete your faculty and program requirements.
- You are responsible for ensuring that the McGill Class Schedule permits you to take these courses without conflict.
- The Quebec universities concerned are not responsible for special arrangements in cases of examination or class schedule conflicts.
- Grades earned at the host university will not be included in your McGill grade point averages (GPA) or show on your McGill transcripts.
- If you are attending McGill as an Exchange student from outside Quebec, you are not eligible to take courses at another Quebec institution through the IUT agreement.
- Any grades received late from host universities may delay your graduation.

If you are a scholarship holder, you should consult with your Student Affairs Office and the scholarships coordinator concerning your eligibility for continuation or renewal of your award(s).

You must initiate an online Quebec Inter-University Transfer (IUT) application to request the required authorizations at *mcgill.ca/students/iut*. You may find additional information posted on your faculty website.



Note: Once the Quebec Inter-University Transfer (IUT) application is approved by both the home and host universities, you must register in the approved course. The method of registration of the host university will vary (e.g., web, in-person, phone, etc.). You must allow sufficient time to complete and submit your electronic application, because you are responsible for adhering to all of the host university's registration deadlines. If you decide later to drop or withdraw from the approved course(s), you will need to drop or withdraw from the course using the host university's registration method and submit this change on the online Quebec Inter-University Transfer (IUT) application.

The host institution will automatically submit your grades to McGill for any completed courses.



Note for the Faculties of Arts and Science (including B.A. & Sc.): If you participate in any type of study away or exchange (including Quebec Inter-University Transfer) during your final (U3) term—even if you are taking only one course outside of McGill—you will not be able to graduate by the end of this final term and must change your graduation to the following term.



Note for Engineering: For most programs, courses that can be taken through the IUT agreement are restricted to specific course categories. For details, please see mcgill.ca/engineering/students/exchanges-study-away/study-away.



Note for Nursing: The final grades earned at the host university must meet the minimum requirements as set by the Ingram School of Nursing, i.e., a letter grade of 'C'.



**Note for Physical and Occupational Therapy:** The final grades earned at the host university must meet the minimum requirements as set by the Physical Therapy or Occupational Therapy programs.

## 3.7.2 Quebec Inter-University Transfer Agreement: Visiting IUT Students



Note for Health Sciences: This section applies only to the Ingram School of Nursing.

If you are a student at another Quebec university and wish to take courses at McGill using the Quebec Inter-University Transfer (IUT) agreement, you must initiate an online application to request the required authorizations at mcgill.ca/students/iut. You should also refer to your home university's website for regulations on the number of credits allowed, as well as the policies for transferring the credits.



Note: Once the Quebec Inter-University Transfer (IUT) application is approved by both the home and host universities, you remain responsible for registering in the approved course. At McGill, you must register on Minerva (mcgill.ca/minerva). Once your application has been approved, you will be informed via email of the necessary registration steps. You must allow sufficient time to complete and submit your electronic application, as you are responsible for adhering to all of McGill's registration deadlines. If you later decide to drop or withdraw from the approved course(s), you will need to drop or withdraw from the course on Minerva and submit this change to the online Quebec Inter-University Transfer (IUT) application.



**Note for Engineering:** Summer courses administered by the Faculty of Engineering are open to McGill students only.



**Note for Continuing Studies:** If you are a Visiting IUT student and your application has been approved, you must register in-person, by appointment only (see *University Regulations & Resources > Continuing Studies > Registration for Continuing Studies Students > Other Ways to Register > section 3.2.1: In-Person Registration.* 

McGill will automatically submit your grades for any completed courses to your home university.

# 4 Fees for Continuing Studies Students

The University reserves the right to make changes without notice in the published scale of fees. Please consult the *Tuition and fees tables and rates* page on the Student Accounts website. The University will publish this schedule as soon as the fees for the 2024–2025 academic year are announced.

The School of Continuing Studies is not responsible for any fees payable to an external association or institute.

## 4.1 Access to Fee Information

You can view your Account Summary by Term on Minerva. The Fall term fees will be accessible in mid-July.

## 4.2 Billings and Due Dates for Continuing Studies Students

#### **Invoicing of Fees**

Fees are assessed on a term-by-term basis.

Electronic billing is the official means of delivering fee statements to all McGill students. Your e-bill includes all charges to your account, including tuition, fees, health insurance, and other charges. The University generally produces e-bills at the beginning of the month and sends an email notification to your official McGill email address stating that your e-bill is available for viewing on Minerva. Charges or payments that occur after the statement date appear on the next month's statement, but you can view them immediately on the *Account Summary by Term* under the *Student Accounts Menu* on Minerva (this is the online dynamic account balance view).

Failure to check email on a regular basis *in no way warrants* the cancellation of interest charges and/or late payment fees. Refer to the Student Accounts website at *mcgill.ca/student-accounts* for information on payment due dates.

#### Late Payment Fees

If you have an outstanding balance greater than \$100 on your account at the end of October (end of February for the Winter term), you are charged a late payment fee according to the fee schedule found in section 4.5: Other Fees for Continuing Studies Students.

#### 4.2.1 Payment Procedures

Please see the Student Accounts website at mcgill.ca/student-accounts/your-account/payment for the various methods of payment available to students and their guests.

## 4.3 Tuition Fees

Tuition rates are subject to change each academic year. Please access *Tuition and fees* at mcgill.ca/student-accounts/tuition-fees. The annual rates of tuition and fees are updated as soon as they are known.

Note: Students who are required to submit documentation and who do not do so by the stipulated deag Menu

#### 4.3.2 International Students

Exemption from international tuition fees may be claimed by students in certain categories. Such students, if eligible, are then assessed at the Quebec student rate (certain categories may be assessed at the Canadian tuition rate). These categories and the required documentation for each of them may be viewed at mcgill.ca/legaldocuments. Further information regarding these reductions of international tuition fees by the Quebec government is available on the Student Accounts website under Tuition & Fees > General Tuition and Fees Information.

For more information concerning fee exemptions, visit mcgill.ca/student-accounts/tuition-fees/general-tuition-and-fees-information/tuition-fee-exemptions or contact Service Point.

#### 4.3.3 Tuition Fees for Continuing Studies: Fees for Non-Credit Courses

Fees for non-credit courses and for short courses or seminars not recorded on the official McGill transcript are noted in section 3.3: Course Information and Regulations or on the Continuing Studies website at mcgill.ca/continuingstudies/fees-and-tuition. The MACES fee is included where applicable (see section 13.8: Student Governance: McGill Association of Continuing Education Students (MACES).

#### 4.3.4 Tuition Fees for Continuing Studies: Senior Citizens

Senior citizens aged 65 years and over, registered in credit or non-credit courses, will be credited an amount equal to 50% of the Quebec tuition fee rate. This policy applies to students who have turned 65 as of September 30 for the Fall term and January 31 for the Winter term.

Fee reductions do not apply to fees for: Intensive English and Intensive French, special programs in *Faculty Partnerships and Summer Studies*, and the School, or membership in the *McGill Community for Lifelong Learning*. Senior students who pay the International or non-Quebec rate will be credited 50% of the Quebec tuition fee for their program.

#### 4.3.5 Tuition Assistance for McGill Staff

McGill staff may be entitled to a tuition waiver equivalent to 100% of the portion of eligible tuition fees. For complete details, refer to the policies and procedures found at mcgill.ca/hr/benefits/tuition. Should you not successfully complete the courses as detailed in the policy, the fee exemption will be cancelled and you will be required to pay these fees according to regular payment deadlines.

## 4.3.6 Staff Dependent Waivers

Students who are dependents of staff members or pensioners may qualify for a fee reduction. You may find further information, including instructions on how to complete and submit the application form, at mcgill.ca/hr/employee-relations/policies-procedures.

The fee reduction will be credited to your McGill fee account once eligibility has been confirmed. This fee reduction will be reflected in a T4A slip issued to the student in February by the University.

For more information, refer to the MUNACA Collective Agreement, or the Staff Dependent Policy at mcgill.ca/hr/employee-relations/policies-procedures.

#### 4.4 Compulsory Fees for Continuing Studies Students

McGill Association of Continuing Education Students (MACES) Fee: A fee of \$12.99 per course is collected from each student by the University
on behalf of the McGill Association of Continuing Education Students (MACES).

Exceptions

- 1. Students in non-credit and non-Continuing Education Unit (CEU) activities.
- The MACES fee does not apply to students who are already members of the undergraduate or graduate campus level society (SSMU, PGSS, or MCSS), except in certain cases where the student is in more than one program. For further information about MACES, see section 13.8: Student Governance: McGill Association of Continuing Education Students (MACES).
- MACES Health and Dental Plan: Please see mcgill.ca/student-accounts/tuition-fees/non-tuition-charges/insurance#macesplan for details.
- MACES Keep.meSAFE Fee: Please see mcgill.ca/student-accounts/tuition-fees/fee-descriptions#mo for details.
- MACES Virtual Health Care Fee: Please see mcgill.ca/student-accounts/tuition-fees/fee-descriptions#mo for details.
- MACES Legal Essentials Fee: Please see mcgill.ca/student-accounts/tuition-fees/fee-descriptions#mo for details.
- SCS Career Development Success Package (SCSD): This fee is compulsory and is charged to all School of Continuing Studies (SCS) students who are members of MACES, registered in credit and non-credit courses in the Fall, Winter, and Summer terms. Students enrolled in credit courses are charged \$6.60 per credit and students in non-credit courses are charged the corresponding amount (\$6.60 per billing hour, typically three per course).

Students will have access to a consolidated suite of services offered by the McGill Writing Centre (MWC) Tutorial Service, while they remain fee-paying students, in addition to career services provided by the Career Advising and Transition Services (CATS) unit while fee-paying students and up to 18 months post-graduation. The fee is valid for five years, effective Fall 2019, up to and including Winter 2024 at which time MACES will bring the student fee back to the student body in a referendum.

#### 4.4.1 Administrative Charges

The University assesses a number of administrative charges to students, which include:

Registration Charge – All students in courses and programs are assessed a registration charge.

**Information Technology Charge** – The purpose of the information technology charge is to enhance certain technological services provided to students as well as to provide training and support to students in the use of new technologies.

**Transcripts and Diploma Charge** – The University assesses a transcripts and diploma charge to all students. This entitles currently enrolled students to order transcripts free of charge and covers the costs of producing diplomas and some of the costs associated with convocation ceremonies. Students who attend their convocation may be responsible for some additional costs. A fee per official transcript is applicable if you have not been registered at McGill in the last 12 months. Please see *mcgill.ca/student-records/transcripts* for further information.

Copyright Fee – All students in courses and programs are charged a copyright compliance fee. This fee covers the cost of using material protected by copyright. It is levied to comply with all Quebec and Canadian copyright laws.

General Administrative Charge – This fee originated from increases in ancillary fees that were allowed by the Quebec Government. The University complies with the Quebec government's regulation on administrative fee increases by applying the same indexation factor that the government applies to tuition to this charge. A portion of the amount continues to be directed to Athletics (except in the School of Continuing Studies).

For further information about administrative charges, see mcgill.ca/student-accounts/tuition-fees/non-tuition-charges/society-services-and-administrative-fees.

## 4.5 Other Fees for Continuing Studies Students

#### Other Fees (rates as of 2024-2025)

International Student Health and Accident Plan (compulsory; please see mcgill.ca/student-accounts/tuition-fees/non-tuition-charges/insurance#universityplan for more details):

 Single
 \$951

 Dependant
 \$2,916

 F
 \$5,544

e t071 0.

#### 4.6.1.1 Information for Registered Students

If you register for a term, but still owe amounts from previous terms, you must either pay your previous term account balance or make payment arrangements with the Student Accounts Office before the end of the course add/drop period. If you have financial difficulty, first contact the Student Aid Office to discuss the possibility of obtaining financial aid:

Brown Student Services Building 3600 rue McTavish, Room 3200 Montreal QC H3A 0G3

Telephone: 514-398-6013 Email: student.aid@mcgill.ca Website: mcgill.ca/studentaid

If you fail to pay the previous term's fees or to make arrangements to settle your debt prior to the add/drop deadline, the University will cancel your registration in the current and subsequent terms.

#### 4.6.1.2 Information for Students Who Are No Longer Registered

When students fail to settle their debt or reach a suitable payment arrangement, or fail to provide the Student Accounts Office with up-to-date contact information, the University refers these delinquent accounts to a collection agency. If neither the University nor the collection agency is able to collect on the account, the University reserves the right to have the student reported to a credit bureau. You should be aware that the University is entitled to use all legal means to obtain payment and that students are responsible for all costs associated with such actions.

## 4.6.1.3 Cancelling Registration for Non-Payment of Previous Terms

In accordance with the fee policy stated in *section 4.6.1: Overdue Accounts*, before the University cancels your current and subsequent term registration(s), the Student Accounts Office will make all reasonable efforts to notify you if your account is delinquent, or if you owe more than \$100 from the previous term. The cancellation is effective the last day of the add/drop period unless you settle the account or make payment arrangements with the University by then. If you pay or make payment arrangements with the Student Accounts Office after the add/drop deadline and you want the University to reinstate your registration for the current or subsequent term(s), you must complete the *Request for Reinstatement* form (available at *mcgill.ca/student-accounts/forms*) and submit it to the Student Accounts Office, which will forward it to Enrolment Services for approval and processing. Your fee account will be charged a Reinstatement Penalty for the processing of the re-enrolment; exact fee amounts and further details are available on the *Student Accounts* website.

## 4.6.2 Acceptance of Fees vs. Academic Standing

Acceptance of fees by the University in no way guarantees that students will receiv

writing on company letterhead to the University. This allows the Univ

#### 5.1 **Academic Standing**

When you first start your program, and in your first term, you are deemed to be in Satisfactory Standing. At the end of each term, after final grades have been submitted, your academic standing in your program is determined based on your grade point average (GPA) calculations in the current and previous terms and your faculty's regulations.

Academic Standing codes are generated in January for the Fall term, in May for the Winter term, and in September for the Summer term, and are displayed on your McGill official and unofficial transcripts. If you receive Unsatisfactory Standing, you may not continue in your program, register for any future terms and must apply for readmission to your faculty. Note that readmission is not automatic or guaranteed. Consult the appropriate section of this publication for the regulations on Academic Standing for your faculty.

- section 5.1.1: Academic Standing: Desautels Faculty of Management
- section 5.1.2: Academic Standing: Faculty of Agricultural and Environmental Sciences
- section 5.1.3: Academic Standing: Faculties of Arts and Science (including B.A. & Sc.)
- section 5.1.4: Academic Standing: Faculty of Education
- section 5.1.5: Academic Standing: Faculty of Engineering
- section 5.1.6: Academic Standing: Faculty of Law
- section 5.1.7: Academic Standing: School of Continuing Studies
- section 5.1.8: Academic Standing: Schulich School of Music

#### 5.1.1 Academic Standing: Desautels Faculty of Management

B.Com. students, see Academic Standing in the Faculty of Management.

#### 5.1.2 Academic Standing: Faculty of Agricultural and Environmental Sciences

Agricultural and Environmental Sciences students, see Academic Standing in the Faculty of Agricultural and Environmental Sciences.

Farm Management and Technology students, see Academic Rules and Information – FMT.

#### 5.1.3 Academic Standing: Faculties of Arts and Science (including B.A. & Sc.)

Your Academic Standing is based primarily on your cumulative grade point average (CGPA) but may also be affected by your term grade point average (TGPA). The Standing in each term determines if you are allowed to continue your studies in the next term, and if any conditions will be attached to your registration.

Decisions about Academic Standing in the Fall term are based only on grades that are available in January, i.e., if you have deferred examinations or Fall/Winter spanned courses, grades for those courses don't affect your Fall Academic Standing—they will only affect your Fall TGPA. Therefore, Academic Standings for the Fall term are designated as Interim. Note that Interim Standings do not appear on your official transcript. Consult the appropriate section of this publication for the regulations on Interim Standing decisions.

## Satisfactory/Interim Satisfactory Standing: Faculties of Arts and Science (including B.A. & Sc.)

If you are in Interim Satisfactory or Satisfactory Standing:

- you may continue in your program;
- you have a CGPA of 2.00 or greater.

#### 5.1.3.2 Probationary/Interim Probationary Standing: Faculties of Arts and Science (including B.A. & Sc.)

If you are in Interim Probationary Standing (at the end of the Fall term):

- you may continue in your program;
- you must carry a reduced load (maximum 14 credits per term);
- you are strongly advised to consult a departmental advisor before withdrawal deadlines about your course selection for the Winter term;
- you should see your Faculty advisor to discuss degree planning.

If you are in Probationary Standing:

- you may continue in your program;
- you must carry a reduced load (maximum 14 credits per term);
- you must raise your CGPA to return to Satisfactory Standing;

- you should see your departmental advisor about your course selection;
- · you should see your Faculty advisor to discuss degree planning.

You will be placed in Probationary Standing:

- if your CGPA falls between 1.50 and 1.99 and if you were previously in Satisfactory Standing;
- if your CGPA falls between 1.50 and 1.99 and your TGPA in Fall or Winter is 2.50 or higher, and if you were previously in probationary or Interim Unsatisfactory Standing;
- if you were previously in Unsatisfactory Readmitted Standing and have satisfied the relevant conditions specified in your letter of readmission, but your CGPA is still less than 2.00.

### 5.1.3.3 Unsatisfactory Readmitted Standing: Faculties of Arts and Science (including B.A. & Sc.)

If you are in Unsatisfactory Readmitted Standing:

- · you were previously in Unsatisfactory Standing and were readmitted by your Faculty or the Committee on Student Standing;
- you must meet the conditions specified in your letter of readmission to be allowed to continue in your program;
- you must carry a reduced load (maximum 14 credits per term) a lower limit may be specified in your conditions of readmission;
- you should see your departmental advisor to discuss your course selection;
- · you should see your Faculty advisor to discuss degree planning.

### 5.1.3.4 Unsatisfactory/Interim Unsatisfactory Standing: Faculties of Arts and Science (including B.A. & Sc.)

If you are in Interim Unsatisfactory Standing (at the end of the Fall term):

- you may continue in your program;
- you must carry a reduced load (maximum 14 credits per term);
- you are strongly advised to consult an academic advisor, before withdrawal deadlines, about your course selection;
- you should see your Faculty advisor to discuss degree planning.

If you are in Unsatisfactory Standing:

- you have failed to meet the minimum standards set by the faculties;
- you may not continue in your program, and your registration will be cancelled.

You will be placed in Unsatisfactory Standing:

- if your CGPA falls or remains below 1.50;
- if your TGPA in the Fall or Winter falls below 2.50 and your CGPA is below 2.00 and if you were previously in Probationary, Unsatisfactory Readmitted, or Interim Unsatisfactory Standing;
- if you were previously in Unsatisfactory Standing and were readmitted by the Faculty or the Committee on Student Standing but have not satisfied the conditions specified in the letter of readmission.

Appeals for readmission by students in Unsatisfactory Standing must be received in their respective Faculties no later than the deadlines stated on their readmission websites. For **Arts**, see <a href="mailto:mcgill.ca/oasis/students/seeking-readmission">mcgill.ca/oasis/students/seeking-readmission</a>. For **Science** (including B.A. & Sc.) see <a href="mcgill.ca/science/student/general/readmission">mcgill.ca/oasis/students/seeking-readmission</a>. Readmission will be considered only when proof of extenuating circumstances that affected academic performance can be provided (e.g., medical or other documentation). If you are in Unsatisfactory Standing for the second time, you must withdraw permanently.

Normally, supplemental examinations are not permitted; however, if you are in Unsatisfactory Standing, you may appeal for permission to write a supplemental examination, clearly stating the reasons for special consideration and providing proof as appropriate.

Appeals for readmission or permission for supplemental examinations must be submitted to:

- Arts: Associate Dean (Student Affairs)
- Science and B.A. & Sc.: Associate Dean, Student Affairs, Science

#### 5.1.3.5 Incomplete Standings: Faculties of Arts and Science (including B.A. & Sc.)

- Standing awaits deferred exam.
- Must clear Ks, Ls, or Supplementals.
- Standing Incomplete.

If you are a student with an Incomplete Standing (in the Winter or Summer term):

• you may register for the Fall term, but your Standing must be resolved by the end of the course change period for that term;

- · you may continue in the program if Incomplete Standing changes to Satisfactory, Probationary, or Interim Unsatisfactory Standing;
- · you may not continue in your program and your registration will be cancelled if your Standing changes to Unsatisfactory Standing.

If your Standing changes to Unsatisfactory:

- you may ask for permission to continue in your program;
- you must make a request for readmission as soon as you are placed in Unsatisfactory Standing;
- you must provide proof of extenuating circumstances that affected your academic performance (e.g., medical or other documentation).

Requests for readmission following an Unsatisfactory Standing must be submitted to:

- Arts: Associate Dean (Student Affairs)
- Science and B.A. & Sc.: Associate Dean, Student Affairs, Science

If your Standing is still incomplete by the end of course change period, you should immediately consult with your faculty Student Affairs Office.

At the end of the Winter term, if you have a mark of K or L, you will be placed in the appropriate Standing in June, if the outstanding mark in the course will not affect your Standing. Otherwise, Standing decisions will be made only once incomplete marks have been cleared. For more information about incomplete grades, please refer to *Incomplete Courses*.



**Note:** Requests are made at *Service Point* (3415 McTavish Street). However, it is important that you also see a Faculty advisor in Dawson Hall to talk about your options and the effects that your request may have on your studies. For more information, see *mcgill.ca/students/advising*.

### 5.1.4 Academic Standing: Faculty of Education

Education students, see Academic Standing in the Faculty of Education.

## 5.1.5 Academic Standing: Faculty of Engineering

In the Faculty of Engineering, a decision on your Academic Standing is determined on the basis of your cumulative grade point average (CGPA) according to the criteria listed below.



**Note:** The Faculty determines Academic Standing decisions after the completion of each term (Fall, Winter, Summer) based on grades obtained up to that point. If you have been granted permission to defer one or more examinations, the Academic Standing decision will be made disregarding the deferred exam grade.

## 5.1.5.1 Satisfactory Standing: Faculty of Engineering

You are in Satisfactory Standing if you have a CGPA of 2.00 or greater.

You may continue with your studies under the following conditions:

• If you obtained a grade of D or F in a core course, you must repeat the course successfully (grade of C or better) or replace it with an alternative approved 100 1419.9

## 5.1.5.3 Unsatisfactory Standing: Faculty of Engineering

You are in Unsatisfactory Standing if you have either:

a CGPA that is less than 1.20 **or** a TGPA that is less than 2.50 and a CGPA that is less than 2.00.

If at any time, you were placed in Unsatisfactory Standing and were readmitted to the Faculty of Engineering after one term a



**Note for Agricultural and Environmental Sciences, and Science:** As a guideline, a one-credit course would represent approximately 45 hours of total work per course. This is, in general, a combination of lecture hours and other contact hours such as laboratory periods, tutorials, and problem periods as well as personal study hours.



**Note for Engineering:** One credit normally represents three hours total work per week. This is, in general, a combination of lecture hours and other contact hours such as laboratory periods, tutorials, and problem periods as well as personal study hours. As a guide, the average number of hours per week of course activities is indicated in the course listing underneath the course description. For example, (3-1-5) indicates a course consisting of three lecture hours per week, one hour of tutorial or lab, and fiv

Graduate	Grading
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B+75–79% 3.3 75–79%

Other Grades	
W	<ul> <li>withdrew; a course dropped, with permission, after the Course Change deadline; not calculated in TGPA or CGPA.</li> </ul>
WF	<ul> <li>withdrew failing; a course dropped, with special permission in an exceptional case, after faculty deadline for withdrawal from course, the student's performance in the course at that stage being on the level of an F; not calculated in TGPA or CGPA. (Not used by Music.)</li> </ul>
WL	<ul> <li>faculty permission to withdraw from a deferred examination; not calculated in TGPA or CGPA.</li> </ul>
NA or &&	<ul> <li>grade not yet available.</li> </ul>
W- or -	<ul> <li>no grade; student withdrew from the University, not calculated in TGPA or CGPA.</li> </ul>

## 5.4 Transcript of Academic Record

The proceeding sections contain information on transcripts and other details regarding academic records.

## 5.4.1 Transcript of Academic Record: General Information

A McGill transcript includes all attempted work and final grades obtained in all programs. The University does **not** issue partial transcripts under any circumstances.

The University issues official transcripts in electronic or paper format. Requests for both electronic official (eTranscripts) and paper transcripts are submitted in *Minerva*.

eTranscript PDFs are sent the same-day in as little as 15 minutes (providing there are no holds on your student account and no attachments to review) via the National Student Clearing House, a US-based non-profit organization and leading provider of trusted, educational datca, u521 Tm(8.1 Tf1 0 0 101 Tm(vider xcdeadliad

## 5.4.4 Official Transcripts

For more information on transcripts, applicable costs, delivery method, and processing time, see mcgill.ca/student-records/transcripts.

 $\textbf{Currently Registered Students:} \ \textbf{Use } \textit{Minerva} \ \textbf{to order an official transcript at } \textit{Student Menu} > \textit{Student Records Menu} > \textit{Request/Official Transcript.}$ 

Alumni or former students who were registered or graduated as of 1972 or later: You must submit your request in Minerva at Student Menu > Student Records Menu > Request/Official Transcript

## 5.7 Non-Evaluated Work for Continuing Studies Students

If you are attending a course that has an evaluation process (such as an examination or other criteria), you may choose not to be evaluated. To do this, you must complete the required form at *mcgill.ca/continuingstudies/scs-current-students/scs-student-records/scs-non-evaluation* prior to the start of the third lecture. Submitting this request will result in a grade of NE (No Evaluation) on your academic record. Under no circumstances will a course with a grade of NE count toward a certificate, diploma, or degree program. Note that only courses administered by Continuing Studies can have a grade of NE.

## 5.8 Changes to Student Records after Normal Deadlines

## 5.8.1 Student Record Changes

Student record changes include the following: course add or course drop, course withdrawal, university withdrawal, program change (including changing majors or concentrations), or status change (i.e., leave of absence, exchange, or term away). They also include changes to tuition status based on the submission of legal documents.

### 5.8.2 Registrar Deadlines

Fall term – January 31 Winter term – June 1 Summer term – October 1

## 5.8.3 Before Registrar Deadlines

For record changes after the normal deadlines published in this publication, but before the *section 5.8.2: Registrar Deadlines*, you must make a request in writing to your Associate Dean or Director, clearly explaining why you could not request the change before these dates. The Associate Dean or Director will review your request and decide. If your request is approved, the change is processed according to existing faculty and Enrolment Services student record procedures.

Note for the Faculties of Arts and Science (including B.A. & Sc.): Requests are made at Service Point (3415 McTavish). However, it is important

## 5.9 Letters of Attestation for Continuing Studies Students

You may obtain Letters of Attestation on *Minerva* under the Student Records Menu. You can also make a request at the Client Services Office. This letter will confirm that you are registered for the current term with the School of Continuing Studies, and will also include the following information:

- Registration load (full-time/part-time)
- Courses (course numbers and titles)
- · Credit or CE units for each course
- Beginning and end dates for each course
- · Certificate or diploma program in which the student is registered

If you require information from previous terms, you may order a transcript (mcgill.ca/student-records/transcripts).

Please allow 48 hours for these letters to be prepared.

For more information on obtaining a letter on Minerva, see mcgill.ca/student-records/proof-reg.

## 6 Examinations: General Information

The University Exam Regulations are governed by the Policy on Assessment of Student Learning (PASL), and both the Regulations and PASL documents can be found on the Secretariat website:

- University Exam Regulations
- Policy on Assessment of Student Learning

In addition, students must consult the exam guidelines on the *exams website*, and any program-specific exam information on their Faculty or School's website(s).

## 6.1 Credit by Examination

In certain exceptional cases and in certain Faculties, students can apply to the Associate Dean or Director to take a final examination in order to obtain credit

These regulations shall apply to undergraduate courses up to and including the 500 level that are evaluated by the use of written examinations. They
shall not apply to clinical, field, laboratory, performance, and seminar courses, or to other courses that are evaluated solely by means of a design, paper,
program, or project.

Note for Continuing Studies: Regulation 1 also applies to graduate-level courses.

- 2. Written examinations (including take-home examinations) shall not be held during the last two weeks of scheduled classes during the Fall and Winter terms, except where a pattern of continuous evaluation has been established, in which case the total value of examinations given in this period shall comprise no more than 10% of the final mark.
- 3. If the written examinations in a course constitute 50% or more of the final mark, one of these shall be given as a final written examination; and it shall take place during the examination period after the last day of scheduled lectures in December or April.
- 4. A final examination given during the examination period shall be worth at least 25% of the final mark.
- 5. Students shall be informed of all course requirements by the end of the Course Change period. All term work shall be assigned early enough in the term for students to complete the assignment(s) by the last day of class.
- 6. The due date for term work in courses to which these regulations apply shall be no later than the last day of classes.
- 7. In courses that span the Fall and Winter terms (course pairs with numbers ending D1 and D2), instructors who wish to give a mid-year examination in December must schedule it in the formal examination period.
- **8.** The principles enunciated in these regulations shall be applied, appropriately modified, to courses given during the summer, to other courses of less than a 13-week duration, and to courses in the Faculties of Law, Medicine, Dentistry, and Education that do not follow the normal University Timetable.
- 9. Individual f

- Education
- Management
- Science, incl. Computer Science

If your request is approved, an L will appear in place of a grade in those courses. The grade you obtain on the deferred examination will replace the grade of L on your official transcript.

If you receive a grade of D, F, J, or U in a course after a deferred examination, no supplemental examinations will be available. You must either re-register in the same course the following term or in an approved course substitute.

If you are not granted deferred status, you will receive a grade of J in the course, which will count as a failure in the TGPA and CGPA. You may, however, be allowed to write a supplemental examination. Please note there are no supplemental exams in *Agricultural and Environmental Sciences, Management* courses, or for the *School of Continuing Studies*. For the *Faculty of Engineering*, supplemental exams are exceptionally offered for some Science, Humanities, and Social Sciences courses. For a list of these courses, see the Faculty of Engineering website (<a href="https://www.mcgill.ca/engineering">www.mcgill.ca/engineering</a>).

For Summer term courses, check with your Client Services Office on the availability and restrictions on deferred and supplemental examinations.

If you have already written an examination, you cannot later request for the exam to be deferred. You should consult your Client Services Office regarding the availability of supplemental examinations.

## 6.2.3 Examination Conflicts for Continuing Studies Students

If you have an examination conflict, you must complete an "*Examination Conflict Form*" and return it to the Client Services Office for approval at least 20 days before the start of the examination schedule. The form must be accompanied by supporting documentation, and there is a \$45.16 fee (non-refundable) for rescheduling an examination. Only under exceptional circumstances are examinations rescheduled.

## 6.2.4 Supplemental Examinations

If you are in *section 5.1: satisfactory or probationary standing* and received a grade of D, F, J, or U, you may be eligible to write a supplemental exam, which will count for a substantial percentage of your final grade. Your initial grade will still appear on your transcript, and both will be calculated into your CGPA.

To apply for a supplemental examination for a course, you must submit a request on Minerva (mcgill.ca/minerva) by going to Student Menu > Student Records Menu > Supplemental Exam Application.

The following rules and conditions apply:

- You must be in Satisfactory or Probationary Standing;
- You must have received a final grade of D, F, J, or U in the course;
- A non-refundable fee for each supplemental exam application is assessed at the time of application and charged directly to your McGill account; consult the Student Accounts website for the fee at mcgill.ca/student-accounts/tuition-fees/non-tuition-charges/other;
- Only one supplemental examination is allowed in a course;
- Supplemental examinations are available for most courses given in the Faculties of Arts, Science, Education, Religious Studies, and the School of Social Work:
- · Supplemental examinations are not available for courses administered by Agricultural and Environmental Sciences, Engineering, Management or Music;
- Special permission is required if you want to write supplemental exams totalling more than 8 credits;
- The format of the supplemental examination (e.g., multiple-choice or essay questions) will not necessarily be the same as the final examination, so you should consult the instructor before you write the supplemental examination;
- The supplemental result may or may not include the same proportion of class work as did the original grade; the instructor will announce the arrangements to be used for the course by the end of the Course add/drop Period;
- The supplemental grade will not replace the grade originally obtained, which is used in calculating the GPA; both the original grade and the supplemental result will be calculated in the CGPA;
- For courses in which both a supplemental examination and additional work are available, you may choose the additional work, or the examination, or both; where both are written, only one supplemental grade will be submitted, reflecting grades for both the supplemental examination and the additional work;
- There are no supplemental examinations for Summer Studies courses;
- Additional credit will not be given for a supplemental exam where the original grade for the course was a D and you already received credit for the course;
- No supplemental examinations are available if you fail to achieve a satisfactory grade in a course where you have written a deferred examination;
- Supplemental examinations in courses outside your faculty are subject to the deadlines, rules, and regulations of the relevant faculty.

You must frequently verify the status of your supplemental exam application on Minerva for any additional information required by your Student Affairs Office or Service Point. Once your application has been approved, you will receive a confirmation email at your McGill email address.

If you register for a supplemental examination but find yourself unprepared for it, you should not take the exam; except for the loss of the application fee, there is no penalty for missing a supplemental examination. You should consult your Student Affairs Office for further information. It is important that you also see a Faculty advisor to talk about your options and the effects that your request may have on your studies. For more information, see *mcgill.ca/students/advising*.

You must verify the date and time of the supplemental examination and make yourself available to write the exam. Supplemental examinations for courses taken in the *Fall term* will be written during *Reading Break* the following Winter term. Supplemental examinations for courses taken in the *Winter term* will be written in August of that year. Dates can be found at *mcgill.ca/exams/dates*.



Note for Continuing Studies: Availability of supplemental exams and the conditions under which you will be permitted to take them are different in each academic area.



Note for the Faculties of Arts and Science (including B.A. & Sc.): It is important that you also see a Faculty Advisor in Arts OASIS or SOUSA to talk about your options and the effects that your request may have on your studies. For more information, see *mcgill.ca/students/advising*.



Note for the Faculty of Engineering: Supplemental examinations are available for the following courses: CHEM 110, CHEM 120, CHEM 212, CHEM 234, COMP 202, MATH 133, MATH 140, MATH 141, PHYS 131, PHYS 142, and other courses administered by the Faculty of Science as well as courses administered by the Faculty of Arts (e.g., some Complementary Studies courses from Group A *Impact of Technology on Society* and from Group B *Humanities and Social Sciences*, *Management Studies and Law*).

Supplemental examinations are **not** available for the following Engineering courses: CHEM 233, EPSC 221, MATH 262, MATH 263, MATH 264, MATH 271, MATH 363, and PHYS 271. These courses are offered by the Faculty of Science, but they are administered by the Faculty of Engineering. If you are not sure which courses offer supplemental examinations, please contact the *Engineering Student Centre*.



**Note for the Faculty of Law:** Regular supplemental examinations are available to a student who has failed a course, but who is not required to withdraw from the Faculty. Regular supplemental examinations may be written in up to two courses that do not exceed a total of seven credits together, or in any one course even if it exceeds seven credits. Supplemental examinations are written at the Law Faculty in the month of August. For more information, see *Supplemental Examinations* at mcgill.ca/law-studies/courses/exams.

## 6.2.5 Reassessment and Reread Policy for School of Continuing Studies Students

In accordance with the *Charter of Students' Rights*, and subject to the conditions stated therein, students have the right to consult any written submission for which they have received a mark and the right to receive an explanation from the instructor or, as the case may be, the examiner.

Students also have a right to an impartial and competent reread of any written assignment completed during the course of the semester, as well as final exams. However, it is strongly recommended that students meet with the course instructor before requesting a third-party reread.

Reassessments in courses not offered by the School of Continuing Studies (SCS) are subject to the deadlines, rules, and regulations of the relevant Faculty.

Students are required to keep any material, in its wholeness and original form, as it was returned to them. A reassessment request will be refused if the relevant material is not provided in support of the request.

Grades received for course components other than written work or examinations, such as presentations and/or participation marks, are not subject to the procedures noted below. Students should meet with the instructor to address any concerns regarding these forms of assessment.

SCS recognizes four types of reassessment:

• section 6.2.5.1: Reassessment of an

Students who wish to contest a grade for a specific assignment should first meet with the instructor and discuss their concerns and questions. If a student remains dissatisfied with the grade, he or she may submit a request for a third-party reread of the assignment in question.

A request for third-party rereads involving group work require the consent of all members of the group.

Students seeking a third-party reread must apply to SCS Client Services.

Requests for a third-party reread of a specific assignment **must be made within 10 working days\* of the date of return of the graded material**. *Requests received after this deadline will not be considered*. Results of the third-party reread will normally be completed within 20 working days\* of the receipt of the request. The grade may be increased, lowered, or remain the same. The third-party reviewer's grade takes precedence over the original grade.

For the English Intensive Language Program, requests for a review of a specific assignment must be made directly to the instructor within 3 working days\* of the date of return of the graded material. Requests received after this deadline will not be considered. Results of the reassessment will normally be completed within 5 working days\* of the receipt of the request. The grade may be increased, lowered, or remain the same. Whether the reassessed grade is higher or lower, it takes precedence over the original grade.

\* "Working days" means Monday through Friday.

### 6.2.5.3 Reread of a Final Exam by a Third Party

It is strongly recommended, though not required, that students meet with the course instructor before requesting a reread of a final exam.

Requests for a reread of a final exam are administered by the Student Affairs Office in the SCS Client Services unit.

Students must apply in writing by the following deadlines:

- September 30 for courses offered in the Spring/Summer term
- January 30 for courses offered in the Fall term
- May 30 for courses offered in the Winter term

For English and French Intensive Language Programs, students must apply in writing by the following deadline:

• 2 working days\* from the date when final exam grades are posted

All deadlines are strictly enforced, and no late requests will be accepted. Whether the reassessed grade is higher or lower, it takes precedence over the original grade.

\* "Working days" means Monday through Friday.

### 6.2.5.4 Mark Verification

In a case where a student believes that an error has been made in arriving at the final grade for a course as a whole, a **Verification of Grade** form must be completed at the SCS Client Services Office requesting that the instructor carry out a detailed check that the final course grade has been computed correctly.

For all courses and programs of study, the request must be made within 10 working days\* of the date on which the final grade appears on the student's transcript. Requests received after this deadline will not be considered. The mark verification process should normally be completed within 20 working days\* of receipt of the request by SCS Client Services.

\* "Working days" means Monday through Friday.

## 6.3 Examinations: External Exam Proctors

Upon request, McGill will act as proctor for paper-based and online exams from universities or professional accreditation associations and organizations. For complete information on scheduling, fees, payment and all other details please consult the *Exams website*.

## 6.3.1 Contact Information

Email: proctor.es@mcgill.ca

Website: mcgill.ca/exams/dates/proctor

## 7 Graduation

To graduate, you must complete faculty and program requirements in the program you were admitted to and registered in. It is your responsibility to meet all faculty and program requirements before graduation.

At the time of graduation from an undergraduate degree, you must be in Satisfactory Standing with a minimum CGPA of 2.00. Certain faculties may require a higher CGPA for graduation.

You should contact your advisor (graduate students should contact their department) early in the graduating year to make sure you will meet your program requirements by graduation time. For contact information on advisors, see mcgill.ca/students/advising/advisordirectory.

Once your record has been approved for graduation, your unofficial and official transcripts will indicate the notation "Degree Granted" after approval by the University Senate. At this point, your academic record is deemed as final and no further record changes may be requested at this time (e.g. grade changes).

- Fall term graduation (courses completed by the end of December; transcript will indicate "Degree Granted" in February after approval by the University Senate; diploma will be conferred at Spring convocation): You must apply on Minerva by the end of November.
- Winter term graduation (courses completed by the end of April; transcript will indicate "Degree Granted" in May after approval by the University Senate; diploma will be conferred at Spring convocation): You must apply on Minerva by the end of February.
- Summer term graduation (courses completed by the end of August; transcript will indicate "Degree Granted" in October after approval by the University Senate; diploma will be conferred at Fall convocation): You must apply on Minerva by mid-May.

For more information on applying to graduate, refer to the Apply to Graduate.

#### Minimum Residency Requirement

The total number of McGill credits required to graduate is known as the minimum residency requirement. You must successfully complete a minimum of 60 McGill credits to obtain a McGill undergraduate degree. Some programs have specific requirements on the type of credits that must be completed at McGill. For example, two-thirds of all program requirements must be completed at McGill. For specific information refer to your faculty's section of this publication.

Students completing a second undergraduate degree at McGill must successfully complete a minimum of 60 McGill credits to obtain their degree. You should check with your Faculty advisor for any conditions applicable to the McGill credits required toward your degree.

Graduate students should refer to their faculty under Faculties & Schools > Graduate > Program Requirements for information on minimum residency requirements for graduate programs. This information is listed for each faculty, and you can also access it through the faculty's graduate pages.



Note for Continuing Studies: Minimum Residency Requirement (Continuing Studies):

- You must successfully complete a minimum of 21 McGill credits (excluding prerequisites and corequisites) to obtain a McGill undergraduate certificate. For specific information refer to your department section of this publication.
- Students completing a second undergraduate certificate at McGill must successfully complete a minimum of 21 McGill credits (excluding prerequisites and corequisites) to obtain their certificate. You should check with your advisor for any conditions applicable to the McGill credits required toward your certificate.

#### 7.1 **Apply to Graduate**

Most undergraduate students and non-thesis graduate students (master's, certificates, diplomas) must use Minerva to apply to graduate (go to Student Records > Apply for Graduation for Your Primary Curriculum). It is your responsibility to inform the University of your intention to graduate. You need a minimum residency requirement of 60 credits at McGill to qualify for a McGill undergraduate degree. For more information, see section 7: Graduation. The minimum CGPA required to graduate is 2.00, and you must be in Satisfactory Standing.

The Application for Graduation is available on Minerva when you register for your final year (e.g., U3 or U4), except if you are in the Faculty of Medicine and Health Sciences or Faculty of Dental Medicine and Oral Health Sciences, where you are automatically flagged for graduation in your final year. For more information on how to apply on Minerva, go to mcgill.ca/graduation/applying.

Once you apply to graduate, you are authorizing the University to:

- 1. include your name and image in the McGill Convocation programs, web streamed convocation broadcast, and other convocation-related communications.
- 2. to have your ID, name, degree and ceremony provided to the academic regalia provider for the purposes of Convocation preparation.
- 3. to have your ID, name, email, degree and ceremony provided to the convocation photographer for the purposes of Convocation preparation.
- to have your name, email, degree and confirmation of graduation sent to your professional order, if you are in a professional program (e.g. Engineering OIQ, Nursing OIIQ), for licensing or accreditation purposes.

If you want to opt out of your information being sent to any of the above (1, 2, 3, or 4), you must complete an *Opposition Form* by March 15 for Spring convocation, and September 15 for Fall convocation.

#### 7.1.1 **Deadlines**

- Fall term graduation (courses completed by the end of December; transcript will indicate "Degree Granted" in February after approval by the University Senate; diploma will be conferred at Spring convocation): You must apply on Minerva by the end of November.
- Winter term graduation (courses completed by the end of April; transcript will indicate "Degree Granted" in May after approval by the University Senate; diploma will be conferred at Spring convocation): You must apply on Minerva by the end of February.
- Summer term graduation (courses completed by the end of August; transcript will indicate "Degree Granted" in October after approval by the University Senate; diploma will be conferred at Fall convocation): You must apply on Minerva by mid-May.

If you miss one of these deadlines, contact your faculty's Student Affairs Office immediately.

Note for the Faculties of Arts and Science (including B.A. & Sc.): Requests are made at Service Point (3415 McTa



Note for Transfer Students: This designation may be withdrawn if your CGPA at another university or in another faculty at McGill is not comparable to the CGPA earned in your graduating faculty.



Note: The Faculties of Education, Dentistry, Law, Medicine, the Ingram School of Nursing, and the School of Continuing Studies do not assign the designation of Distinction to graduating students.



**Note:** the designation of Great Distinction is no longer awarded at graduation. Prior to September 2009, Distinction and Great Distinction were awarded at graduation according to faculty-specific regulations. You can find these rules in the faculty chapters of the 2008–2009 Undergraduate Programs Calendar or any earlier version at <a href="https://www.mcgill.ca/students/courses/calendars">www.mcgill.ca/students/courses/calendars</a>.

## 7.4 Awards for Continuing Studies Students

The American Express Prizes in Management y 573m(50 02 681.693 573.3Tm(www)Tj1 0 0 71681.693 573.r9 Tm(w)Tj1 0 081 250.399 573.3asury/Financ(s)

## 7.5 Replacing a Diploma

## 7.5.1 Required Documents

Diplomas are normally distributed to new graduates at their Convocation ceremony, in either May or October/November. **Diplomas are not available prior to the Convocation date.** 

## Replacing a lost diploma

To replace a lost diploma, you must submit an order and pay for its replacement and delivery by courier using the ES Services eStore.

#### Requesting a diploma following your Convocation ceremony

If you did not attend your Convocation ceremony and need your diploma, you can submit an order and pay for its delivery by courier using the ES Services eStore or contact Service Point for an appointment to pick up your diploma.

#### Modifying the name on your diploma

If you have changed your name after graduation and need to obtain a replacement diploma with your new name, first follow the *steps to request a name change* by completing and signing a *Personal Data Change Form* and submitting the *section 2.5: required supporting documentation*. Once you have received confirmation that your McGill record reflects the updated name, submit a request for a replacement diploma and pay the fee for replacement and delivery via courier using the *ES Services eStore*.

### 7.5.2 Submitting Your Request

You can submit a request and pay for a replacement diploma and delivery via the ES Services eStore.

### 7.5.3 Certified Copies

Enrolment Services will certify copies of your diploma in the original language or issue certified translations in English (from the original Latin) or French (from the original English or Latin).

#### Submitting your request for a certified copy

You can submit your request and pay the requisite fee via the ES Services eStore.

## 7.6 Language Requirements for Professions

Quebec law requires that candidates seeking admission to provincially recognized professional corporations\* must be able to communicate verbally and in writing in French. To demonstrate a working knowledge of French, the professional corporation requires one of the following:

- Evidence that you have completed three years of full-time instruction in a French post-primary school
- · A certificate that shows you completed your secondary education in Quebec in 1986 or later
- Successful completion of a written examination set by Quebec's Office québécois de la langue française (OQLF). See below for more information.

If you are a registered student and are within two years of graduating with a degree that will give you access to a professional corporation, you can write the OQLF examination. You should contact Enrolment Services for an application form. Examinations take place every three months and may be attempted an unlimited number of times. Priority is given to students closest to graduation.

More information may be obtained from the *Office québécois de la langue française*, 125 Sherbrooke Street West, Montreal, Quebec, H2X 1X4. Telephone: 514-873-6565. Website: www.oqlf.gouv.qc.ca.

If you need to acquire a functional level of proficiency in French, you can take courses from either the French Language Centre (Faculty of Arts mcgill.ca/flc) or the School of Continuing Studies, 688 Sherbrooke Street West, telephone: 514-398-6200 (mcgill.ca/continuingstudies/oqlf-french-exam-preparation-course).

If you are already strong in French and want to maintain or improve your proficiency, you may consider taking courses in the Department of French Language and Literature, Faculty of Arts, or the School of Continuing Studies.

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**Professional Groups** 

Chartered Accountants Nurse Clinicians

Chartered Appraisers Occupational Therapists

Chemists Physicians

Dentists Physiotherapists

Dietitians Psychologists

Engineers Social Workers

Geologists Speech Therapists and Audiologists

Industrial Administration Accountants

Urbanists

Industrial Relations Counsellors Vocational Guidance Counsellors

## 7.7 Aegrotat Standing and Degree at McGill University

In rare cases where a student, based on serious medical or similar evidence, is unable to complete their program requirements within a reasonable time, or at all, they may be awarded their degree with *Aegrotat* Standing.

At McGill, this designation may be considered if a student has completed 75% or more of their degree program requirements and based on a serious medical situation or other extenuating circumstance is unable to complete their program. If approved, this could result in the awarding of an *aegrotat* degree. An *aegrotat* indicator of "Y" at graduation signifies that a student was awarded such a degree. An *aegrotat* degree is awarded only to students in Satisfactory Standing who have been unable to complete their degree due to special circumstances toward the end of their program. Information on this degree designation is only included in the con

## 9 Service Point

Service Point has brought together newly integrated, front-line undergraduate and graduate student administrative services. Located on the ground floor of the McLennan Library Building in the heart of the Downtown Campus, Service Point will address a wide variety of students' needs.

Some of the many services offered at Service Point for undergraduate and graduate students:

- certified or translated copies of diplomas
- degree verification
- · help with admissions
- help with Minerva
- international health insurance cards and exemptions
- McGill ID cards
- official transcript pick-up
- · replacement diplomas
- student exchanges/study abroad
- submitting legal documents
- tuition and fees information
- .1239650TitTanc0 0 1ET706.961364453358 703.96136445335l 703.96136650335l 06.96136650335l w 0 11 Tf 19.0 0 1 80.407 688.65135m 377tTanc on t0F1 10 43.52 6

The Executive Director, Services for Students (EDSS), coordinates all student services at McGill to help promote student success and well-being. The EDSS is available to provide assistance and/or information on almost all aspects of non-academic student life. Concerns of an academic nature are directed to the proper individual, office, or department.

## 10.2 Support for Students: Office of the Dean of Students

The Dean and the Associate Dean of Students coordinate and promote initiatives concerned with important aspects of the student experience, such as advising, academic integrity, student discipline, student recognition programs, and outreach to families, the McGill community, and the broader local community.

William and Mary Brown Student Services Building 3600 McTavish Street, Suite 2100 Montreal QC H3A 0G3

For information, contact (Dean/Associate Dean):

Telephone: 514-398-4990 Email: deanofstudents@mcgill.ca Website: mcgill.ca/deanofstudents

## 10.3 Student Accessibility and Achievement

Student Accessibility and Achievement provides services and supports to meet the needs of students experiencing barriers related to disability, illness, and injury both of a permanent or temporary nature.

### **Main Office**

1010 Sherbrooke W., Room 410 Montreal QC H3A 2R7 Telephone: 514-398-6009 Email: access.achieve@mcgill.ca

Exam Center

Redpath Library building 3459 McTavish Street, Room RS-56

Montreal QC H3A 0C9 Telephone: 514-398-2480 Email: access.exams@mcgill.ca

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This package is available to students registered for a minimum of 9 credits in a given term. The fee gives access to McGill's Career Planning Service (CaPS), Student Wellness Hub (appointments with physicians, nurses, counsellors, psychiatrists, and other clinicians, and access to lab services), International Student Services, Off-Campus Housing, Office of Religious and Spiritual Life (MORSL), and Student Accessibility and Achievement.

For more information about the optional Student Services fees, see the Continuing Studies Fees section of mcgill.ca/student-accounts/tuition-fees/tuition-and-fees.

A McGill ID card is mandatory for access to services.

You may obtain further information or apply for this package at:

Office of the Senior Director, Services for Students William and Mary Brown Student Services Building 3600 McTavish Street, Room 4100

Telephone: 514-398-8238 Website: *mcgill.ca/studentservices* 

## 10.5.1 McGill Athletics & Recreation Membership

Membership for SCS students includes access to The B2 Gym and all the drop-in recreational activities (basketball, badminton, jogging, lap swim). There are also classes available for purchase. For information, visit *recreation.mcgill.ca/membership*.

Sir Arthur Currie Memorial Gymnasium

475 Pine Ave. W.

Telephone: 514-398-7000 Website: www.mcgillathletics.ca

#### 10.5.2 Parking for Continuing Studies Students

Student parking permits are available to School of Continuing Studies students, however facilities are limited. For information on parking rates, please visit *McGill's parking page*.

Students with a disability, medical condition, or temporary injury who require proximity parking may be able to obtain a permit or day passes for parking areas near the buildings they need to access. Contact Student Accessibility and Achievement with this request.

### 10.5.3 University Centre for School of Continuing Studies Students

Food and beverage services are available in the evenings at the University Centre, located at 3480 McTavish Street. Visit the *Students' Society of McGill University* page for more information.

## 10.5.4 Tutorial Services for Continuing Studies Students

### McGill Writing Centre Tutorial Service

The McGill Writing Centre Tutorial Service provides writing instruction and support for all McGill students. Our tutors provide in-person or virtual tutoring to School of Continuing Studies students at every stage of the writing process, from outlining to final revision. For more information, visit the MACES Tutorial Service page.

## 10.6 Bookstore

### 10.6.1 Downtown Campus

The *Le James* – McGill Bookstore sells a full range of books for the academic and professional community, stationery supplies, McGill clothing, and gift items. Visit the *Le James* website to sign up for the newsletter so you are the first to know about services, promotions, store hours, and so much more. The *Le James online store* is open year-round, and you can shop 24/7 from the comfort of your home.

#### Main Store:

680 Sherbrooke Street West Website: *lejames.ca* 

#### 10.6.2 Macdonald Campus

Located on the main floor of the Centennial Centre, the Macdonald Campus Bookstore carries textbooks and course materials for Macdonald Campus classes. McGill and Macdonald clothing and insignia items are also available. Shop online 24/7 at *lejames.ca*.

### Macdonald Campus Bookstore

Macdonald Campus Centennial Centre 21111 Lakeshore Road, Sainte-Anne-de-Bellevue Website: lejames.ca/category/macdonald-campus

#### 10.6.3 **Institutional Sales Department**

The Institutional Sales Department (formerly the McGill Computer Store; MCS) is dedicated to the support and success of the McGill community. We are committed to the mission of Ancillary Services to provide efficient and quality assistance to McGill staff and departments, as well as the affiliated teaching

Contact the sales team at is.bookstore@mcgill.ca with your enquiry or list of products.

#### **Institutional Sales**

Website: lejames.ca/institutional

#### 10.7 **Library Workshops**

Workshops and tours designed to teach effective library use and to familiarize students with the McGill Libraries system are offered at various times throughout the academic session. For library guides, brochures, information, and schedules, visit the website at www.mcgill.ca/library/services/workshops.

#### 10.8 Minerva Workstations for Continuing Studies Students

Minerva workstations, located on the 11th and 13th floors at 680 Sherbrooke Street West, are available to Continuing Studies students to view course offerings, add and drop courses, view their transcripts, and access all other services.

#### 11 Information Technology (IT) Services

- section 11.1: IT Support
- section 11.2: Communication and Collaboration
- section 11.3: Online Course Materials and Lecture Recordings
- section 11.4: Minerva
- section 11.5: Secure Your Journey

McGill University students, faculty, staff, and other members of the McGill community benefit from a variety of Information Technology resources. Please visit IT Services > Resources for Students for details.

#### 11.1 **IT Support**

McGill's IT Support site is your one-stop shop for information and support on using IT services including email, Microsoft 365 tools, Wi-Fi, VPN, and more. Search the IT Knowledge Base for instructional articles, report issues, make requests for services, chat with support agents, view announcements and system status, and follow up on your support tickets all from one convenient location.

#### 11.2 **Communication and Collaboration**

McGill offers communication and collaboration tools that work together to support and enhance your educational experience.

All students are assigned a McGill email address (usually in the form of firstname.lastname@mail.mcgill.ca) and given a McGill email mailbox. Please refer to section 1.8.5: Email Communication for further information on email services.

MS Teams

*Microsoft Teams* is the recommended application for conducting virtual meetings, audio and video calls, text messaging, and filesharing among McGill students, faculty, and staff members.

### OneDrive

Students are given 1 Terabyte of free file storage space on the Microsoft 365 cloud where you can store and share documents.

## Microsoft Office and 365 Apps

As a student you can download and install the entire *Microsoft 365 apps (previously ProPlus apps)* suite (Word, Excel, PowerPoint, OneNote, etc.) to your personal devices, and sync your files with the online versions in OneDrive.

Other Microsoft 365 apps include Forms (surveys and data collection), Sway (interactive online presentations), Stream (video streaming platform), SharePoint Online, and more. Find out about all the Microsoft 365 apps at

Visit mcgill.ca/cybersafe for tools and resources to secure your student journey at McGill.

#### 12 Resources for Study and Research

Resources for study and research at McGill University include libraries, archives, museums, laboratories, and other historical collections.

#### 12.1 Libraries

The McGill Libraries provide access to over nine million items, both in print and electronic formats, and consist of multiple location and units, including the McGill University Archives, and the McGill University Visual Arts Collection. Visit mcgill.ca/library/branches for a map of all our locations, and bring your McGill ID card if you wish to borrow physical items from our collections. Access to our electronic resources (e-books, e-journals, databases, etc.) is possible anytime and anywhere. You will be prompted to enter your McGill username and password when accessing our e-resources from off campus.

The website (mcgill.ca/library) is the portal to all our resources and services for your learning and research needs. There are thousands of databases available that you can choose from when doing a search on any topic. Librarians have created subject guides for each area of study at McGill. Each guide pulls together all the relevant resources for doing research in that field. Find your subject guide to get started. In addition, unique scholarly materials from the Rare Books and Special Collections have been digitized and are accessible through the library's website. Our website also provides access to items such as newspapers, and escholarship.mcgill.ca, a digital repository, which collects, preserves, and showcases the publications, scholarly works, and theses of McGill University faculty members, researchers, and students.

Friendly staff in each library location can help you locate the information you need. Students have liaison librarians for their departments. Liaison librarians provide workshops on finding, organizing, and citing information, visit your classes to provide instruction on doing research for course assignments, and are available to assist you with your questions, whether in person, on the phone, by email, or via online chat.

Most libraries are open up to 90 hours per week, and several branch libraries extend opening hours during exam periods. The Library offers a variety of comfortable and attractive spaces, such as individual quiet study areas and group study rooms that can be booked for use. Wireless access is available throughout the library, as are hundreds of computers, and all libraries have printing, scanning, and copying machines.

Special library services like the Course Readings Service allows you to access digital items on course reading lists in the Library's catalogue and in myCourses. You can also borrow materials from any library location and the McGill University Collection Centre and return them anywhere across the system. If you need material not owned by the McGill University Library, our network loan and Interlibrary Loan and Document Delivery Service will obtain it for you at no cost for McGill students, faculty, and staff. Loans can be picked up at any library location.

#### 12.2 **McGill Writing Centre**

The McGill Writing Centre (MWC), established in 2010, is the University's central resource for writing and communication. Staffed by specialists in writing pedagogy, the Writing Centre offers a slate of credit courses and non-credit activities that attract undergraduate and graduate students from across disciplines.

The MWC's core set of credit courses focuses on a number of relevant topics, e.g., academic or scholarly communication, creative writing, digital genres, business communication, and communicating science to broad audiences. In addition to courses, students can also access non-credit programming (e.g., workshops, writing retreats) and individualized writing consults with the Tutorial Service.

The courses in academic, creative, digital, and professional writing may be taken as electives or to fulfil language requirements in some undergraduate degree programs. In some faculties, you need to obtain approval from your Student Affairs Office as well as from your academic advisor before you take courses outside of your faculty, especially if the courses do not form part of your program requirements.

For further information, please visit the MWC website at mcgill.ca/mwc.

#### **McGill Writing Centre Course Information** 12.2.1

Undergraduate course offerings can be found at mcgill.ca/mwc/courses/undergraduate.

Graphos graduate course offerings can be found at mcgill.ca/graphos/courses.

Continuing Education (non-credit) course offerings can be found at mcgill.ca/mwc/special-interest-courses.

## **Course Coordinator Information:**

If you have inquiries about courses, please contact the specific course coordinator listed at mcgill.ca/mwc/contact-us.

#### 12.2.2 **McGill Writing Centre Tutorial Service**

The McGill Writing Centre Tutorial Service provides writing instruction and support for all McGill students. Our tutors work with students at every stage of the writing process, from outlining to final revision. For more information, visit mcgill.ca/mwc/tutorial-service.

## 12.2.3 McGill Writing Centre Contact Information

McGill Writing Centre McLennan-Redpath Library Main Floor, Room #02 3459 McTavish Street Montreal QC H3A 0C9 Telephone: 514-398-7109

Fax: 514-398-7416 Website: mcgill.ca/mwc

General Inquiries: mwc@mcgill.ca

Graphos

Website: mcgill.ca/graphos Inquiries: graphos@mcgill.ca

MWC Tutorial Service

Website: mcgill.ca/mwc/tutorial-service Inquiries: mwctutorial@mcgill.ca

## 12.3 University Archives

The McGill University Archives (MUA) acquires, preserves, and makes available to students, faculty, staff and researchers (including the general public) more than 30,000 metres of records dating from 1797 to the present. These records document McGill University faculty, research, alumni, and student organizations, as well as certain Montreal-based organizations. Archived media include:

- · textual records
- photographs

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The Museum welcomes McGill students and staff to visit its permanent exhibit, which presents the history of life through the ages illustrated by material from Quebec and neighbouring regions, as well as displays that feature the mineral and mollusc collections. The Museum also features a world cultures gallery devoted to cultures throughout the world, including ancient Egypt, classical Greece and Rome, Asia, and Africa.

859 Sherbrooke Street West Montreal QC H3A 0C4

Telephone: 514-398-4086, 514-398-4861 Email: redpath.museum@mcgill.ca Website: mcgill.ca/redpath

## 12.5 McCord Stewart Montreal Social History Museum

The McCord Stewart Montreal Social History Museum houses one of the finest historical collections in North America. It possesses some of Canada's most significant cultural treasures, including the most comprehensive collection of clothing—comprising over 27,000 garments or accessories—made or worn in Canada; an extensive collection of First Nations objects—the most important of its kind in Quebec, with a corpus of over 16,000 objects from across Canada; and an impressive Photography collection of more than 2,150,000 historical photographs—including the 400, 000 photographs of the renowned Notman Photographic Archives—which offers a unique pictorial record of Canada from pre-Confederation to the d,4.24Wg

# 13 The University

McGill University is one of Canada's best-known institutions of higher learning and one of the leading universities in the w

## ${\bf Montreal\ Diocesan\ Theological\ College}$

Principal: Rev. Dr. Jesse Zink; B.A.(Acad.), M.A.(Chic.), M.Div.(Yale), Ph.D.(Camb.)

## Presbyterian College of Montreal

3495 University Street, Montreal QC H3A 2A8 Principal: Rev. Dr. Roland de

#### 13.5.2 Board of Governors

### **Board of Governors**

Maryse Bertrand

Chair

Deep Saini Pierre Boivin President and Vice-Chancellor

Chancellor

## 13.5.2.1 Members

## Members

Bob Babinski

Arun Bajaj

Gregory David

Ariel Deckelbaum

Alan Desnoyers

Luciano D'Iorio

Lucy Gilbert

Celia Greenwood

Joseph Hakim

Fred Headon

Inez Jabalpurwala

Pierre Matuszewski

Ram Panda

Maarika Paul

Adrienne Piggott

Diletta Prando

Samira Sakhia

Jonathan Sigler

Petra Rohrbach

Edith A. Zorychta

## 13.5.2.2 Student Representatives

## **Student Representatives**

Students' Society of McGill (1)

Post-Graduate Students' Society of McGill (1)

Observers ("voice but no vote"):

McGill Association of Continuing Education Students (1)

Macdonald Campus Students' Society (1)

### 13.6 Governance: Members of Senate

#### 13.6.1 Ex-Officio

#### Ex-Officio

The Chancellor

The Chair of the Board of Governors

The President and Vice-Chancellor

The Provost, Deputy Provost, and the vice-presidents

The deans of faculties

The Dean of Continuing Studies

The Dean of Graduate and Postdoctoral Studies

The Dean of Students

The Dean/Director of Libraries

The University Registrar and Executive Director of Enrolment Services

The Director of Teaching and Learning Services

### 13.6.2 Elected Members

#### **Elected Members**

65 members elected by the faculties, the University libraries, the Board of Governors, and administrative and support staff

21 Student Members

## 13.7 Administration

McGill's Senior Administration and governing bodies—the *Board of Governors* and *Senate*—provide strategic guidance and oversight, ensuring accountability through a system of formal decision-making and reporting.

Please refer to mcgill.ca/about/administration to meet McGill's senior staff and learn about the University's administration and governance structure.

## Administration

Pierre Boivin Chancellor

Deep Saini President and Vice-Chancellor

Véronique Bélanger Chief of Staff

Christopher Manfredi Provost and Vice-President (Academic)

Fabrice Labeau Deputy Provost (Student Life and Learning)

Gillian Nycum University Registrar and Executive Director of Enrolment Services

TBA Executive Director of Services for Students

Christopher Buddle Associate Provost (Teaching and Academic Planning)

Angela Campbell Associate Provost (Equity and Academic Policies)

Petra Rohrbach Associate Vice-President (Macdonald Campus) and Dean (Faculty of

**Agricultural and Environmental Sciences**)

Marc Denoncourt Chief Information Officer

Edyta Rogowska Secretary-General

Diana Dutton Vice-President (Administration and Finance) (Interim)

Diana Dutton Associate Vice-President (Human Resources)

Administration

Cristiane Tinmouth Associate Vice-President (Financial Services)

Denis Mondou Associate Vice-President (Facilities Management and Ancillary Services)

Philippe Gervais Vice-President (Communications and Institutional Relations)

Lesley Fellows Vice-President (Health Affairs) and Dean (Faculty of Medicine and Health

Sciences)

Jean-Pierre Farmer Associate Vice-President and Vice-Dean (Health Affairs, Faculty of

**Medicine and Health Sciences**)

Martha Crago Vice-President (Research and Innovation)

Philippe Gros Deputy Vice-President (Research and Innovation)

Benoit Boulet Associate Vice-President (Research and Innovation) (Innovation and

Partnerships)

Lara Khoury Associate Vice-President (Research)

Marc Weinstein Vice-President (University Advancement)

Jean-François Legault General Counsel and Director of Legal Services

Pascal Théoret Executive Director, Internal Audit

### 13.7.1 Deans, Directors of Schools and Libraries

#### 13.7.1.1 Deans

**Deans** 

Valérie Orsat Agricultural and Environmental Sciences

Lisa Shapiro Arts

Carola Weil Continuing Studies

Elham Emami Dental Medicine and Oral Health Sciences

Victoria Talwar Education
Viviane Yargeau Engineering

Josephine Nalbantoglu Graduate and Postdoctoral Studies

Robert Leckey Law
Guylaine Beaudry Libraries
Yolande E. Chan Management

Lesley Fellows Medicine and Health Sciences

Sean Ferguson Music

R. Bruce Lennox Science

Robin Beech Dean of Students

### 13.7.1.2 Directors of Schools

### **Directors of Schools**

David Theodore Architecture

Keith Murai Biomedical Sciences

Elin Thordardottir Communication Sciences and Disorders

Mathieu Blanchette Computer Science

Ryan J. Mailloux Human Nutrition